

POWERWARE®

**9<sup>320</sup>**

*Modular UPS System*



***10 kVA and 20 kVA  
Modules***

***10 kVA to  
60 kVA  
System***

**Installation and Operation  
Manual**

164201416 Rev. A



## **IMPORTANT SAFETY INSTRUCTIONS**

### **SAVE THESE INSTRUCTIONS**

**This manual contains important instructions for your Uninterruptible Power Supply (UPS) system. You should follow these instructions during the installation and maintenance of the UPS, options, accessories and batteries.**

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference with the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at their own expense.

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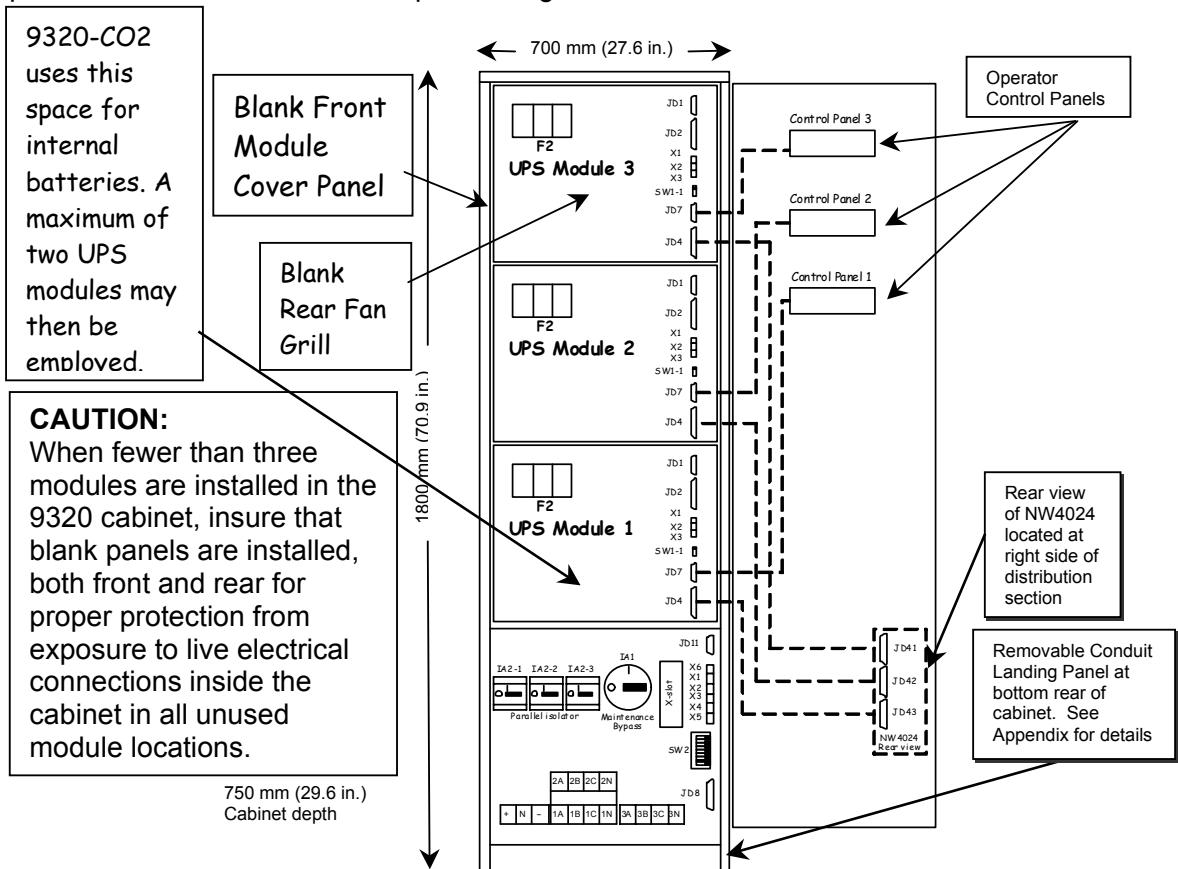
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# Introduction

Powerware 9320 UPS true double conversion online power protection can be utilized to prevent loss of valuable electronic information, minimize equipment downtime, and/or minimize the adverse effect on equipment production due to unexpected power issues.

The Powerware UPS System continuously monitors incoming electrical power and removes the surges, spikes, sags, and other irregularities that are inherent in commercial utility power. Working with your building's electrical system, the UPS System supplies clean consistent power that your sensitive electronic equipment requires for reliable operation. During brownouts, blackouts and other power interruptions, optional battery strings provide emergency power to safeguard your operation.

The UPS system is housed in free-standing cabinets. The cabinet sections are matching in design and color, and have safety shields behind the front panels for hazardous voltage protection. The following illustration depicts a typical Powerware 9320-CO3 (30 kVA and 60 kVA) UPS System, consisting of up to three parallel modules in a single cabinet. Fewer than three modules may be used, depending on application needs. When a 9320-CO2 is used, a maximum of two modules are possible, with the third module space being used for internal batteries.



## Basic System Configurations

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These basic UPS system configurations are possible:

- A Single Cabinet UPS with External Battery Cabinet, Single Utility Feed (9320-CO3) and a maximum of three UPS modules or a Single Cabinet UPS with internal batteries (9320-CO2) and a maximum of two UPS modules.
- One, two or three installed modules applied, in the case of two or three modules to provide either redundant or capacity operation. When the 9320-CO2 is used, only two modules are possible.

**WARNING:**

**The UPS cabinet is factory pre-configured as a one, two or three\* module assembly. Only AUTHORIZED SERVICE PERSONNEL should modify the UPS system configuration in the field. (\*9320-CO3 only)**

You can enhance any of these system configurations by ordering optional accessories, such as Remote *Emergency Power Off* (EPO) control and X-Slot communications connectivity features.

## Using This Manual

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Your UPS functions automatically and requires very little attention during normal operation. However, you should read and understand the procedures described in this manual to ensure trouble-free operation. In particular, you should be thoroughly familiar with the Remote Emergency Power Off procedure described in Chapter 4 of this manual.

The information in this manual is divided into the sections and chapters listed. The system you are installing dictates which parts of the manual you should read. Everyone should read the Introduction, Chapters 1, 2, 7, and 8.

### Introduction

The introduction provides a brief description of the UPS system, a description of the content of each chapter, safety, and text conventions used in the manual and reference information.

### Section I – Installation

- **Chapter 1 – Getting Started** – tells you how to prepare your site for the installation of your UPS system. It discusses equipment environmental requirements, inspecting, and unpacking cabinets.
- **Chapter 2 – Installing the UPS System** – describes how to install the UPS cabinets and optional equipment.
- **Chapter 3 – Installing and Connecting Batteries** – provides battery safety, installation and connection information.
- **Chapter 4 – Installing a Remote EPO Control** – contains information for installing the optional Remote Emergency Power Off (REPO) control.

## Section II – Operation

- **Chapter 5 – Understanding UPS Operation** – provides information on understanding how your UPS works.
- **Chapter 6 – Operational Controls and Features** – describes the standard and optional operational features and controls of the UPS system.
- **Chapter 7 – Using the Control Panel** – describes the controls and indicators found on the Control Panel and shows the various information screens displayed on the LCD screen.
- **Chapter 8 - UPS Operating Instructions** – contains startup and shutdown procedures for the UPS system.
- **Chapter 9 – Responding to System Events** – lists all the alarm messages and notices that can occur during operation of the UPS system.
- **Chapter 10 – Communications** – describes the communication feature available with the UPS system.
- **Chapter 11 – Options** – describes the available options for this UPS system.
- **Chapter 12 – Maintaining the UPS System** – contains maintenance instructions for the UPS system.
- **Chapter 13 – Product Specifications** – provides detailed specifications for the UPS system.
- **Appendix A – Customer Information** – contains important information on wiring requirements and recommendations, and important diagrams of the cabinet's mechanical details and electrical access.
- **Warranty** – provides the Powerware warranty for this product.

Read through each procedure before you begin. Perform only those procedures that apply to the UPS system you are installing or operating.

### **Conventions Used in This Manual**

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The text in this manual uses these conventions:

- **Bold type** highlights important concepts in discussions, key terms in procedures, and menu options.
- *Italic type* highlights notes and new terms where they are defined.
- Rectangular boxes containing bold type are warnings or cautions that pertain to the UPS system or its electrical connections.

In this manual, the term *UPS* refers only to the UPS cabinet and its internal elements. The term *UPS system* refers to the entire power protection system-the UPS cabinet, battery strings and options or accessories installed.

## **Safety Considerations**

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The UPS cabinet is designed for industrial or computer room applications, and contains safety shields behind the doors. However, the UPS system is a sophisticated power system and should be handled with appropriate care, following these guidelines:

- **Keep surroundings clean and free from excess moisture.**
- **Do not operate the UPS system close to gas or electric heat sources.**
- **The system is not intended for outdoor use.**
- **The operating environment should be maintained within the parameters stated in the manual.**
- **Keep the cabinet doors closed and locked to ensure proper cooling airflow and to protect personnel from dangerous voltages inside the unit.**
- **The UPS system contains its own power source. Lethal voltages are present even when the UPS is disconnected from utility power.**

**WARNING:**

**Only AUTHORIZED SERVICE PERSONNEL should perform maintenance on or service the UPS system.**

**If service or routine maintenance is required:**

- **Ensure all power is disconnected before performing installation or service.**
- **Ensure the area around the UPS system is clean and uncluttered.**
- **Battery maintenance or battery replacement should be performed only by authorized service personnel.**
- **Observe all DANGER, CAUTION and WARNING notices affixed to the inside and outside of the equipment.**

## **Getting Help**

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If you need to schedule initial startup, need regional locations and telephone numbers, have a question about any of the information in this manual, or have a question this manual does not answer, please call Invensys Global Service at:

**United States**

**1 – 800 – 843 – 9433**

**Canada**

**1 – 800 – 461 – 9166**

**Outside the U.S.**

**Call your local representative**

# **Section I**

## **Installation**

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# Getting Started

## **1.1 Installing the UPS**

The complete UPS cabinet is shipped on a single pallet. Use a forklift or a pallet jack, rated to handle the weight of the cabinets (refer to Table J in Appendix A for cabinet weights) to move the packaged cabinet to the installation site, or as close as possible to the site, before unloading from the pallet.

This is the basic sequence of the installation steps:

1. Create an installation plan for the UPS system. (Chapter 1)
2. Prepare your site for the UPS system (Chapter 1)
3. Inspect, unpack, and unload the UPS cabinet. (Chapter 1)
4. Wire the system. (Chapter 2)
5. Install features, accessories, and/or options, as applicable. (Chapter 4 and 10)
6. Complete the installation checklist. (Chapter 2)
7. Have authorized service personnel perform preliminary operational checks and startup.

***NOTE:*** *Startup and operational checks should be performed only by authorized service personnel. This service is usually offered as part of the service contract for your UPS. Contact Global Services in advance (usually a two week notice is required) to reserve a preferred startup date.*

### **1.1.1 Creating an Installation Plan**

Before beginning to install the UPS system, read and understand how this manual applies to the system being installed. Use the procedures and illustrations in the following chapters to create a logical plan for installing the system.

## **1.1.2 Preparing Your Site**

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For your UPS to operate at peak efficiency, your installation site should meet the environmental parameters outlined in this manual. If you intend to operate the system at an altitude higher than 1500 meters (5000 feet), contact your local sales or service office for important information about high altitude operation. The operating environment must meet the weight, airflow, size and clearance requirements specified in Appendix A.

The basic environmental requirements of the UPS system are:

**Ambient Temperature Range:** 0 – 40°C (32 – 104°F)

**Recommended Operating Range:** 20 – 25°C (68 – 77°F)

**Maximum Relative Humidity:** 95% (non-condensing)

The UPS cabinet uses forced air cooling to regulate internal component temperature. Air inlets are in the bottom sides and front of the cabinet, and outlets in the top of the cabinet. You must allow clearance in back of the cabinet for proper air circulation. Refer to Table K of Appendix A for clearance requirements.

## **1.1.3 Environmental Considerations**

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The life of the UPS system is adversely affected if the installation does not meet the following guidelines:

1. The system must be installed on a level floor suitable for computer or electronic equipment.
2. The system must be installed in a temperature-controlled indoor area free of conductive contaminants.

Failure to follow guidelines may invalidate the UPS warranty.

## **1.1.4 Preparing for Wiring the UPS System**

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For external wiring requirements, including the minimum AWG size of external wiring, refer to Tables A and B in Appendix A for the Powerware 9320 (10 kVA or 20 kVA modules) UPS. The power wiring connections for this equipment are rated using copper wire at 90°C. Note that wiring to an external battery cabinet, if used, may be either 75°C or 90°C rated. Control wiring for EPO and optional accessories (such as building alarm and monitoring interface) should be connected at the customer interface connections inside the front of the UPS using NEC class 1 wiring methods.

## **1.1.5 Inspecting and Unpacking Each Cabinet**

The first task in preparing for installation is inspecting and unpacking the UPS. The UPS and accessory cabinets are shipped bolted to wooden pallets, as shown in Figure 1–1, and protected with outer protective packaging material.



Figure 1–1. Powerware 9320 (10 kVA or 20 kVA module) 3 module UPS Cabinet

1. Carefully inspect the outer packaging for evidence of damage during transit.

**CAUTION:**

**Do not install a damaged cabinet. Report any damage to the carrier and contact your local sales or service office immediately.**

2. Use a forklift or other material handling equipment to move the cabinet to a convenient unpacking area. Insert the forklift forks under the metal pallet supports on the bottom of the unit.

**CAUTION:**

**Do not tilt cabinets more than  $\pm 10$  degrees from vertical.**

3. Set each cabinet on a firm, level surface, allowing a minimum clearance of 3 m. (10 ft) on each side for removing the cabinets from the pallets.

**CAUTION:**

**First, carefully remove the stretch wrap and remove accessory installation kit before removing outer main cabinet packaging. Approximate weight of accessory kit is 25 lbs. (11 kg.)**

4. Remove the packing material, and discard or recycle them in a responsible manner.
5. After removing the protective covering, inspect the contents for any evidence of physical damage, and compare each item with the Bill of Lading. If damage has occurred or shortages are evident, contact the Powerware Customer Service Department immediately to determine the extent of the damage and its impact upon further installation.

**NOTE:** While awaiting installation, protect the unpacked UPS cabinet from moisture, dust, and other harmful contaminants. Failure to store and protect the UPS properly may invalidate the warranty.

6. Remove jacking screws (4X) from accessory box and insert into threaded holes on metal shipping brackets. Index all the screws down to the floor with a box end wrench to elevate the two wooden pallets. Once elevated, remove the wooden pallet by removing the nuts that attach them to the metal brackets.
7. Lower all jacking bolts to enable the shipping brackets to support the unit weight. Once on the ground, remove all 4 jacking bolts. Remove the screws that hold the bracket to the unit legs.
8. Tilt the unit carefully (not more than 10 degrees) in order to remove the brackets.

# *Installing the UPS System*

## **2.1 Preliminary Installation Information**

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**WARNING:**

**Only qualified personnel should perform installation. All wiring and installation of the UPS system must be done in accordance with the most current NEC standards or local electrical code.**

Refer to the following while installing the UPS system:

- Refer to Appendix A of this manual for installation drawings and additional installation notes.
- Dimensions in this manual, unless otherwise noted, are in millimeters and (inches).
- Do not tilt the cabinets more than  $\pm 10$  degrees during installation.
- The conduit landing plates are to be removed to add conduit landing holes as required. Plate material is 14 gauge steel (2 mm. thick)
- The cabinets must be installed on a level floor suitable for computer or electronic equipment.
- If perforated floor tiles are required for ventilation, place them in front of the UPS. Refer to Table J in Appendix A for equipment weight and point loading, and Figure A-9 in Appendix A for air exhaust locations.
- Details about control wiring are provided in each procedure for connecting options and features. Figure A-1 and Tables G and H in Appendix A identify the control wiring terminations.

## 2.2 UPS Cabinet Installation

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To install an UPS cabinet, perform the procedures in the following paragraphs.

### 2.2.1 Unloading the Powerware 9320 UPS Cabinet from the Pallet

The UPS cabinet is bolted to a wooden shipping base using two steel angles. To remove the shipping material, perform the following procedure.

**WARNING:**

**The UPS cabinet is heavy. Refer to Table J in Appendix A for weight of cabinets. If unloading instructions are not closely followed, the cabinet may cause serious injury.**

**CAUTION:**

**Do not tilt cabinets more than  $\pm 10$  degrees from vertical. Do not cut the outside protective cardboard packing box open. Damage to the enclosed cabinet may occur.**

**CAUTION:**

**Carefully open top of outer package and remove accessory installation kit before removing outer packaging. Approximate weight is 25 lbs. (11 kg.)**

1. Remove accessory installation kit located at the top of the unit (see figure 1.1) by opening top of outer box. **Remove the 4 jacking bolts from the accessory pack.** Use a forklift or other material handling equipment to move the cabinet to the installation area. Insert the forklift forks under the unit and keep the unit elevated approximately 3 inches above the ground.
2. Remove the outer stretch wrapping. The two steel angles which connect the UPS cabinet to the wooden shipping base contain 2 threaded holes for inserting jacking bolts.
3. Unbolt the wooden cross members on the shipping base by removing the four nuts (10 mm) which fasten the wooden pallet to the steel brackets. Remove the wooden cross members from the steel brackets. Insert the jacking bolts into the holes and lower them to the ground, in order for the weight of the unit to be supported by the 4 bolts. Place small metal plates under the jacking bolts to prevent floor damage. Ensure the unit does not tilt more than specified in the caution note above. Remove the forklift or pallet jack once the unit is supported on the jacking bolts. Slowly lower the UPS by alternating between the four jacking bolts, until the steel brackets are on the floor. Remove the jacking bolts. Detach the UPS cabinet from the angle steel by removing all of the M5 Phillips-head machine screws that fasten them, using a #3 Phillips head screwdriver. Tilt the unit slightly to enable the steel bracket to be removed from beneath two legs. Lower the unit down to the floor.
4. Repeat the process for the other side by tilting the unit and removing the steel bracket. (See illustrated procedure packed on the outside of the shipping carton.)
5. The UPS cabinet may now be moved to its final position for installation.

**WARNING:**

**If an external battery cabinet is used, do not install internal batteries.**

## 2.2.2 Installing External Battery Power Wiring

The Powerware 9320-C03 contains no internal batteries and must therefore be used with an external battery system. The Powerware 9320-C02 contains internal batteries, however for extended runtime an external battery system will be required.

The procedure for wiring an external battery system to the 9320 is described as follows. Also read the battery system manual to ensure proper interconnections on the battery side.

1. If not already done, open the UPS cabinet door using the provided operator handle and remove the bottom internal protective panel. Retain hardware.
2. Route battery cables from the battery cabinet through the conduit landing plate at the UPS cabinet bottom rear to the battery terminals at the bottom front of the cabinet. Refer to Appendix A of this manual for wiring access information.

**NOTE:** Remove the UPS cabinet input and output conduit landing plate to punch conduit holes as required. When reinstalling, ensure that the protective ground wire is reconnected if it has been removed for conduit hole punching in the plate.

3. Connect positive, negative and neutral DC power wiring from the external battery source to the DC input (positive and negative) and neutral (battery center tap) terminals in the UPS cabinet. Refer to Appendix A of this manual for wiring and termination requirements and wiring access information.

## 2.2.3 Installing UPS External Power Wiring

1. Open the front cabinet door using the provided removable operator handle (packed separately with the UPS). Remove the internal safety shield panel by removing the fastening hardware to gain access to the input and output terminals at the bottom front of the cabinet.

**NOTE:** Remove the UPS cabinet input and output conduit landing plate to punch conduit holes as required. When reinstalling, ensure that the protective ground wire is reconnected if it has been removed for conduit hole punching in the plate.

2. Route input and output cables through wireway to UPS terminal blocks. Refer to Appendix A of this manual for wiring access information.
3. For UPS input, connect phase A, B, C, Neutral (N) and earth ground (G) input power wiring from the source to the rectifier input terminals (1A, 1B, 1C) in the UPS cabinet. Refer to Appendix A of this manual for wiring and termination requirements, terminal location and wiring access information.

**DANGER:**

Never connect the earth ground (G) to the Neutral connection (N) inside the UPS equipment cabinet. A serious electric shock hazard or equipment failure could result.

**WARNING:**

**The Powerware 9320 UPS requires a neutral input and output power connection for proper operation, unless the output is delta connected, in which case only an input neutral is needed. Internal input and output neutrals are permanently connected inside the cabinet.**

**WARNING:**

**Units are shipped as single feed only.**

**WARNING:**

**An insulated grounding conductor must be provided per NEC.**

4. Connect ground, phase A, B, C, and Neutral power wiring from the output terminals (3A, 3B, 3C) on the In/Out Terminal Block to the critical load. Refer to Appendix A of this manual for wiring and termination requirements and wiring access information.
5. Secure the UPS by reinstalling the safety shield panels, and closing the front cabinet door, latching the cabinet door with the removable door handle.

## **2.2.4 Installing Customer Connections**

See Chapter 10, “Communications”

## **2.2.5 Prepare for Installing Optional Accessories**

**NOTE:** *If you are installing accessories, including the Remote Emergency Power Off (REPO) switch, you must install conduit between each device and the UPS cabinet for wiring these options.*

1. Be sure the UPS system is turned off and all power sources are removed. (See the operation section of this manual for shutdown instructions.)
2. Remove Customer Interface conduit landing plate from the UPS cabinet. Drill or punch conduit holes for interface wiring.
3. Open UPS cabinet front door and remove the front safety shield panel to gain access to the wire way to bring wires from the conduit landing panel at the bottom rear of the cabinet.
4. Locate required connection points by referring to Figure A-1 in Appendix A.
5. Refer to Appendix A of this manual for wiring and termination requirements.
6. Reinstall Customer Interface conduit landing plate.
7. Install conduit and wiring.
8. When wiring is complete, secure UPS by reinstalling all panels removed in previous steps.

## 2.3 Battery Cabinet Installation

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The Powerware 9320-C03 has no batteries within the UPS cabinet. The Powerware 9320-C02 contains internal batteries, however for extended runtime an external battery system will be required.

**WARNING:**

**If an external battery cabinet is used, do not install internal batteries.**

See installation instruction provided with the battery cabinet for proper installation of that portion of the system.

**WARNING:**

**It is very important to ensure that a proper protective device is installed between the battery system and the UPS DC input terminals. See Tables A and B in Appendix A for proper wire and protective device sizing.**

## 2.4 Initial Startup

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Startup and operational checks should be performed only by authorized service personnel. Contact service in advance (usually a two week notice is required) to reserve a preferred startup date.

## 2.5 Completing the Installation Checklist

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The final step in installing your UPS system is completing the following Installation Checklist. This checklist ensures that you have completely installed all hardware, cables, and other equipment. Completing all items listed on the checklist will ensure a smooth installation. You should make a copy of the Installation Checklist before filling it out, and retain the original.

After your installation is complete, a service representative will be able to verify the operation of your UPS system and commission it to support your critical load. The service representative cannot perform any installation tasks other than verifying software and operating setup parameters. Service personnel may request a copy of the completed Installation Checklist to be sure you have completed all applicable equipment installation.

**NOTE:** *The Installation Checklist MUST be completed prior to starting the UPS system for the first time.*

## 2.5.1 Installation Checklist

- All packing materials and restraints have been removed from each cabinet.
- Each cabinet in the UPS system is placed in the installed location.
- All conduits and cables are properly routed to the UPS and auxiliary cabinets.
- All power cables are properly sized and terminated.
- A ground conductor is properly installed.
- If the cabinet does not use all module mounting locations, the provided protective covers are installed on the front and back of the cabinet.
- Battery cabinet installation instructions have been completed.
- Air conditioning equipment is installed and operating properly.
- The area around the installed UPS system is clean and dust-free. (It is recommended that the UPS be installed on a level floor suitable for computer or electronic equipment.)
- Adequate workspace exists around the UPS and other cabinets.
- Adequate lighting is provided around all UPS equipment.
- Any optional accessories are mounted in their installed location and properly wired.
- Summary alarms and/or building alarms are wired appropriately. (OPTIONAL)
- Startup and operational checks performed by authorized service personnel.
- All network connections are completed.

## *Installing and Connecting Batteries*

### **3.1 Important Safety Instructions**

The Powerware 9320-C03 UPS does not contain batteries. It must, however, be used with a properly configured battery cabinet or rack with a properly sized battery system for proper operation.

The Powerware 9320-C02 UPS uses internal batteries. For extended runtime applications, it may also be used with a properly configured battery cabinet or rack with a properly sized battery system for proper operation.

The standard batteries of the Powerware 9320 two module system are sealed, maintenance-free batteries, internally mounted and will typically be connected at the time the UPS is commissioned.

The battery life depends very much on the ambient temperature. A temperature range between +18° and +23°C will achieve the optimum battery life.

If the UPS is delivered without batteries, Powerware is not responsible for any damage or malfunctioning caused to the UPS by incorrect wiring.

The installation of batteries should be performed or supervised by personnel knowledgeable of batteries and their associated precautions. Keep unauthorized personnel away from batteries.

**CAUTION:**

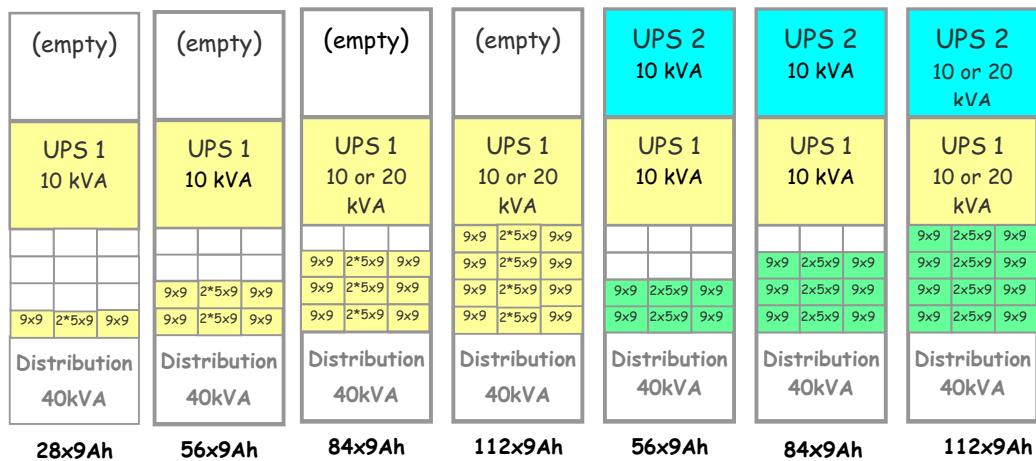
**Refer to the battery manufacturers installation manual for battery installation and maintenance instructions.**

### 3.2 Internal Battery Modules

In the Powerware 9320-C02 there is space for up to 112 x 9 Ah batteries internally. In the drawing below, different Battery and Module configurations are shown. The batteries may only be used as common batteries powering either one or two installed modules of the 9320-C02. See the Table below for the expected autonomy time.

**NOTE:**

**Set-up the correct number of battery blocks on Control Panel (Menu: Service-Set-Up) as well as the number of battery strings used to insure the correct autonomy time is displayed.**



**Table 3 – 1 Internal battery combinations for 9320-C02 UPS**

	10 kVA	20 kVA	40 kVA
<b>28 x 9 Ah</b>	<b>8</b>	<b>N/A</b>	<b>N/A</b>
<b>56 x 9 Ah</b>	<b>21</b>	<b>8</b>	<b>N/A</b>
<b>84 x 9 Ah</b>	<b>35</b>	<b>15</b>	<b>N/A</b>
<b>112 x 9 Ah</b>	<b>50</b>	<b>21</b>	<b>8</b>

**Table 3 – 2 Estimated run time with internal batteries (9320-C02)**

# Installing a Remote EPO Control

## 4.1 Installation Procedures

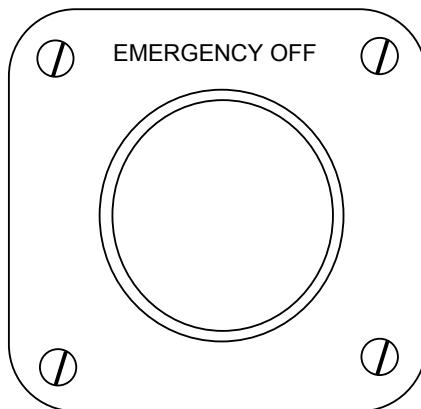


Figure 4–1. Typical Remote EPO Control

## 4.2 To Install a Remote EPO:

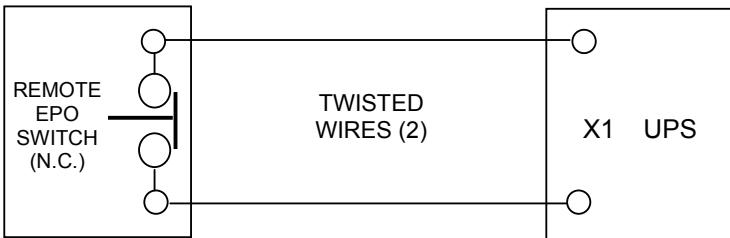
**NOTE:** Before installing a Remote EPO, be sure you have prepared the UPS according to the instructions in Chapter 2.

### To Install a Remote EPO control:

1. Securely mount the remote EPO switch. Recommended locations include near operator's consoles or near exit doors. Refer to Remote EPO switch manufacturers installation instructions for enclosure dimensions and wiring knockouts.
2. Install wiring from the remote EPO switch using appropriate sized conduit through the Customer Interface conduit landing plate on the bottom rear of the UPS cabinet. Refer to Figure A–9 for conduit landing area.
3. Connect the Remote EPO wiring as shown in Tables 4–1 and 4–2, on the next page.

**Table 4 – 1. Remote EPO Wire Terminations**

<i>From Remote EPO Switch(s)</i>	<i>To X1 connector on customer interface panel at the bottom of the UPS cabinet, not on modules</i>	<i>Remarks</i>
Refer to switch manufacturers installation instructions	X1 - 1	Twisted wires (2) 14-18 gauge
	X1 - 2	

**Table 4 – 2. Remote EPO**

Remote EPO switch rating is 24 VDC, 1 Amp maximum

**NOTE: This switch must be a dedicated switch not tied into any other circuits.**

4. If you are installing multiple Remote EPO stations, wire all EPO switches in series with each other.
5. If required, install appropriate sized conduit and wiring from the Remote EPO switch to trip circuitry of upstream protective devices. A separate contact block, with the appropriate normally open or normally closed contacts, must be used for this function. Remote EPO switch wiring must be in accordance with UL Class 1 requirements.
6. Secure the UPS by reversing all steps taken to prepare it for Remote EPO installation.

### **4.3 To Operate a Remote EPO:**

1. Activation of an EPO switch will interrupt the EPO circuit and immediately shut off UPS main circuit power to the load, as well as the DC input from the battery supply.
2. Even though the EPO switch is opened, the UPS will not re-energize until the normal startup procedure is followed, which requires operator intervention at the UPS cabinet controls.

## **Section II**

# **Operation**



# ***Understanding UPS Operation***

## 5.1 Looking Inside the UPS System

The Powerware 9320 is a continuous duty, solid-state, transformerless (at 208 VAC) three phase, true online system that provides conditioned and uninterruptible AC power to the UPS systems output. The UPS supports process control, data processing, telecommunications/PBX, and research equipment. The Powerware 9320 maintains power to the critical loads during commercial electrical power brownout, blackout, overvoltage, undervoltage and out-of-tolerance frequency conditions.

The basic system consists of: a rectifier, battery charger, DC booster, inverter, monitoring/operation control panel, integrated communications server, and microprocessor controlled logic.

In this manual, the power required by your equipment is called the *critical load*. The UPS supplies the critical load with conditioned power that is synchronized with your utility power. Figure 5-1 shows the main elements of the UPS.

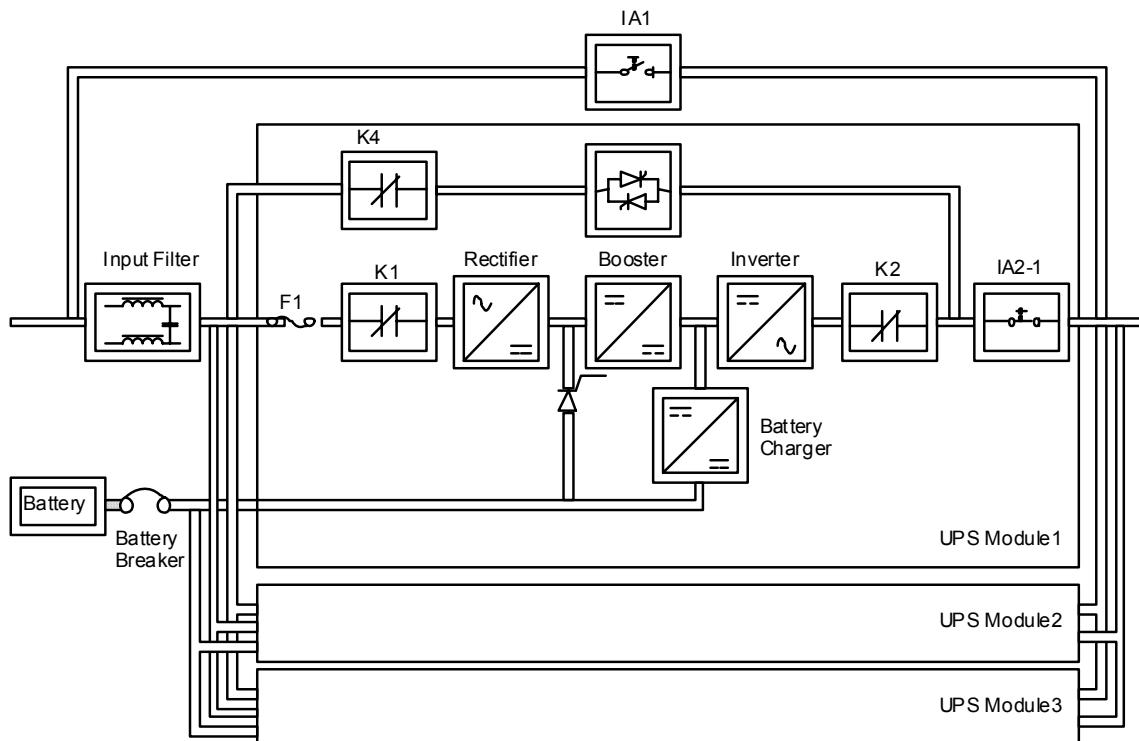


Fig. 5-1. Main Elements of the UPS System (UPS Module 3 in 9320-C03 systems only)

If utility power is interrupted or falls outside the parameters specified in Chapter 13, "Product Specifications," the UPS uses a *backup battery supply* to maintain power to the critical load for a specified period of time or until the utility power returns. For extended power outages, the UPS is designed to operate with an alternative power system (such as a generator) or will shut down your critical load in an orderly manner, if Powerware shutdown software is used.

In the event of a severe output overload or failure of a critical internal UPS component, an emergency bypass, consisting of a continuous duty static switch, and backfeed protection contactor (K4) is utilized. The backfeed protection contactor is located in series with the static switch, to ensure safety to anyone working upstream of the UPS system. For manual transfers to bypass, the static switch is also used. The static switch is armed and ready during both types of transfers.

If maintenance of the UPS system is required, an internal Maintenance Bypass switch provides a means of isolating the UPS Rectifier/Booster/Inverter components for servicing, while still supplying power to the critical load.

The operation of the UPS is described in greater detail in the following paragraphs.

## **5.2 Normal, Battery and Bypass Modes**

---

The UPS system functions automatically to supply AC electrical power to the critical load. There are four standard operation modes.

- In Normal mode, the critical load is supplied by the inverter, which derives its power from rectified utility AC power. In this mode, the battery charger also provides charging current for the battery, if needed.
- In Battery mode, the critical load is supplied by the inverter which derives its power from the battery DC power.
- In Bypass (Economy) mode, the critical load is directly supported by utility power via the static switch. In this mode, the critical load is not protected.
- In Maintenance Bypass mode, the critical load is directly supported by utility power, but the UPS can be shut down for maintenance. The operator switching the Maintenance Bypass Switch to the Bypass position accomplishes this, however, the critical load is not protected.

The UPS continually monitors itself and the incoming utility power, and automatically switches between these modes as required, with no operator intervention, except for the Maintenance Bypass mode. The sophisticated detection and switching logic inside the UPS ensures that operating mode changes are automatic and transparent to the critical load.

*System events* are *alarms* and *notices* that are displayed on the LCD monitor panel. They may or may not require operator intervention. See Chapter 9.

The following descriptions provide the differences in UPS operating modes.

## 5.2.1 Normal Mode

Figure 5–2 shows the path of electrical power through the UPS system when the UPS is operating in Normal mode.

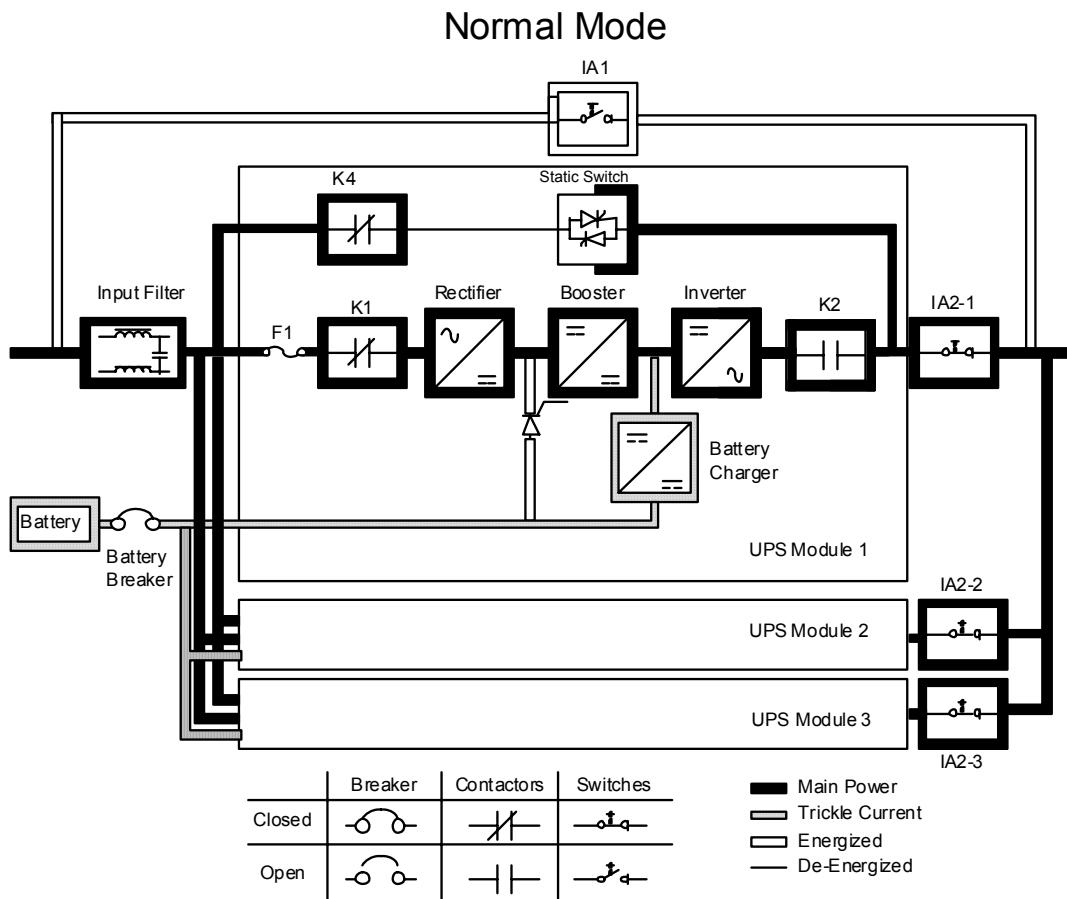


Figure 5–2. Path of Current Through the UPS in Normal Mode (UPS Module 3 in 9320-C03 systems only)

During normal UPS operation, power for the system is derived from a utility input source through the input contactor K1 (and externally protected utility feed). “Load Protected” appears on the LCD display and indicates the incoming power is within voltage and frequency acceptance windows. Three phase AC input power is converted to DC using a full-wave, six-pulse, solid-state rectifier block which supplies unregulated DC voltage to a boost converter which in turn supplies a higher, regulated DC voltage to the inverter.

A separate internal battery charger is used to maintain the proper charge level on the battery during normal operation. The battery charger derives its input from the booster output and provides regulated DC voltage and charge current to the battery. The battery charge condition is monitored by the UPS and, when abnormal, reported by the status indicators located on the LCD display. The battery is always connected to the UPS and ready to support the inverter should the utility input become unavailable.

The DC boost converter derives power from the unregulated DC rectifier and produces a higher, stable DC voltage and current source for the inverter. A fixed system neutral is also carried through the boost converter to allow full support of single phase AC loads from any phase of the inverter output. The output neutral of the system is connected to the required neutral, both from the main utility supply and the bypass supply and should never be bonded to protective earth ground at the UPS output.

The inverter produces three phase AC power to a customer load without the use of a transformer. The inverter derives power from the boost converter regulated DC and utilizes IGBT devices and pulse-width modulation (PWM) to produce a regulated and low harmonic content AC output. The AC output of the inverter is delivered to the system output through the output contactor K2.

If the utility AC power is interrupted or is out of specification, the UPS automatically switches to Battery mode to support the critical load with no interruption. When utility power returns, the UPS returns to normal mode.

If the UPS becomes overloaded or unavailable, the UPS switches to Bypass mode. The UPS automatically returns to Normal mode when the overload condition is cleared and system operation is restored within specified limits.

If the UPS experiences an internal failure, it switches automatically to Bypass mode and remains in that mode until the failure is corrected and the UPS is back in service.

## 5.2.2 Bypass Mode

The UPS automatically switches to Bypass mode if it detects an overload, load fault, or internal failure. The bypass source supplies the commercial AC power to the load directly.

Figure 5–3 shows the path of electrical power through the UPS system when operating in the Bypass mode.

**CAUTION:**  
**The critical load is not protected while the UPS is in the Bypass mode.**

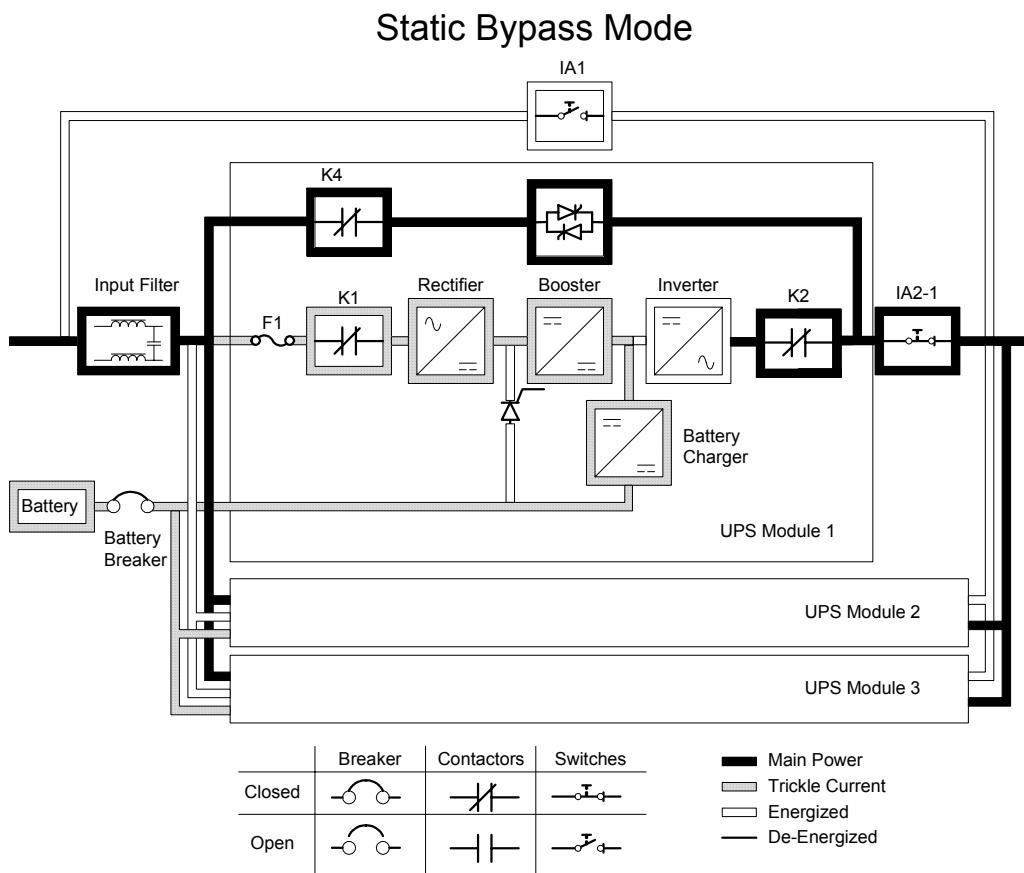


Figure 5-3. Path of Current Through the UPS in Bypass Mode (UPS Module 3 in 9320-C03 systems only)

In BYPASS mode, the output of the system is provided with three phase AC power directly from the systems input. While in this mode, the output of the system is not protected from voltage or frequency fluctuations or power outages from the source. Some power line filtering and spike protection is provided to the load but no active power conditioning or battery support is available to the output of the system in the bypass mode of operation.

The internal bypass is comprised of a solid state silicon controlled rectifier (SCR) static switch (SSW), and a back feed protection contactor (K4). The static switch is rated as a continuous duty device that is used anytime the boost converter and inverter is unable to support the applied load. The static switch is wired in series with the back feed protection contactor and together are wired to enable the inverter and rectifier to be bypassed when this path is active. The static switch, as an electronically controlled device, can be turned on immediately to pick up the load from the inverter. The backfeed protection contactor is normally always closed, ready to support the static switch unless the bypass input source becomes unavailable.

During an outage, transfers to bypass are prohibited and for the safety of those who may be working on the power lines upstream from the UPS, the back feed protection contactor is opened, preventing system output voltage from bleeding across the static switch snubber components to the bypass input source. In the bypass mode, the static switch is turned on to supply the load current directly from the bypass supply, with the inverter ready to take over the load if the bypass supply should vary outside preset limits.

If the inverter is unable to support the load on the output of the system, the UPS will transfer the critical load to the internal bypass. The critical load will be transferred automatically to the internal bypass if any of the following abnormal conditions occur on the output of the system: If the output of the system exceeds acceptable voltage tolerances; Critical load current exceeds the overload specifications of the inverter; Inverter failure. The transfer is initiated by turning on the static switch and blocking the IGBT gate signal. This kind of transfer is normally referred to as a Make-Before-Break transfer. The transfer takes place in less than 4 ms (one-quarter cycle) to ensure loads on the systems output are not interrupted. The static switch remains on until either the inverter is able to support the system output or the unit is placed into a maintenance position where repairs can be made.

If the UPS initiates its own transfer to bypass for any reason other than operator intervention, the UPS will attempt to restart the inverter (if not running already) and attempt a retransfer back on line to support the output of the system. Three attempts will be made within ten minutes to bring the inverter back on-line automatically before the UPS will lock out any further attempts. After three attempts have been made, the UPS will remain in bypass and an alarm condition will be annunciated. The UPS can also be transferred to bypass using the front panel controls.

Bypass mode is a normal operating mode, not requiring an alarm condition. However, if the UPS is unable to return to Normal mode following an automatic transfer to Bypass mode, an alarm condition is recorded.

### 5.2.3 Battery Mode

The UPS transfers to battery mode automatically if a utility power outage occurs, or if the utility power does not conform to specified parameters. In Battery mode, the battery provides emergency DC power that the inverter converts to AC power.

Figure 5–4 shows the path of electrical power through the UPS system when operating in Battery mode.

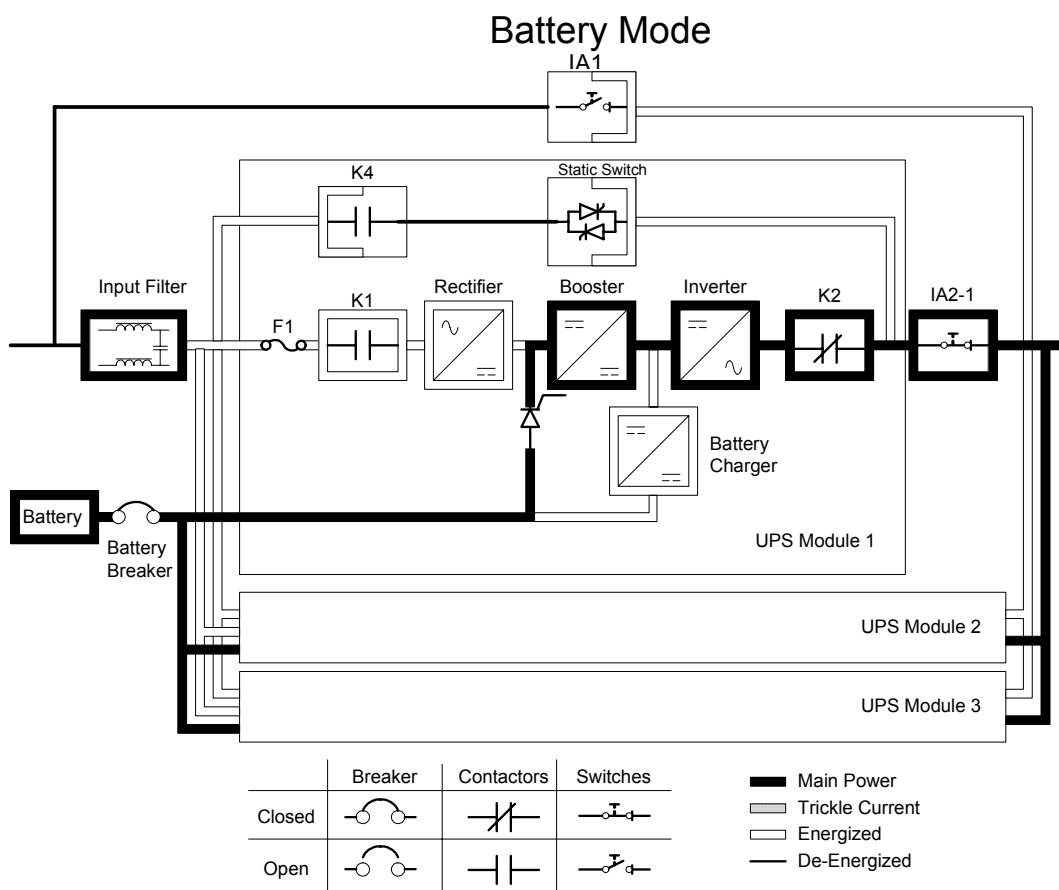


Figure 5–4. Path of Current Through the UPS in Battery Mode (UPS Module 3 in 9320-C03 systems only)

During a utility power failure, the rectifier no longer has an AC utility source from which to supply the DC output current required to support the battery charger and boost converter. The input contactor (K1) is opened, the battery charger is turned off, and the battery SCRs (+ and -) both receive signals to turn on to provide battery power to the system. Because the battery SCRs are electronic devices, battery power is instantly available to the boost converter so that the inverter and customers load can be supported without interruption. In a single feed installation, where the bypass input is connected to the rectifier input, the back feed protection contactor (K4) will also open. The opening of contactors K1 and K4

prevents static system voltage from bleeding backwards through the static switch and rectifier snubber components and re-energizing the input source.

While in battery mode, the UPS will enunciate an audible horn, indicate the status change on the front panel display with the message "MAINS NOT OK", and make an entry into the alarm event history. As the battery discharges, the boost converter and inverter constantly make small adjustments to ensure a steady output. The UPS will remain in this operating mode until the input power to the rectifier is again within the specified voltage or frequency acceptance window.

If the input power fails to return or is not within the acceptance parameters required for normal operation, the battery will continue discharging until a DC voltage level is reached where the inverter output can no longer support the connected loads. When this occurs, the unit will issue another set of audible and visual alarms indicating "BATTERY IN DISCHARGE". Unless the rectifier has a valid input soon, the critical load will only be supported for about 3 minutes before the output of the system shuts down completely. When this occurs, the LCD display will show the message "BATTERY DISCHARGED".

If at any time during the battery discharge, the input power becomes available again, contactors K1 and K4 are closed and the rectifier will begin to supply DC current to the boost converter and inverter. The battery SCRs will be switched off while the battery charger is turned back on to begin recharging the battery. At this point, the unit returns to normal operation.

The systems total operating time on battery will depend on many factors. Some factors that affect battery support times are battery type and capacity, number of parallel strings, environmental temperatures, age of the battery, and fluctuations in load demand during the discharge. The greater the load, the less support time the battery will provide. Decrease the load and the battery support time will generally increase.

## 5.2.4 Maintenance Bypass Mode

An internal maintenance switch (IA1) is used to safely supply utility power to the system output during periods of maintenance or repairs. Before this switch is used, the system should be transferred to bypass. This switch has two positions: "O" (OFF) and "I" (ON). When switched to "I" (ON), the bypass source supplies the commercial AC power to the load directly.

While on internal (static) bypass, when a user rotates the maintenance switch from the "O" (OFF) to the "I" (ON) position, the load is wrapped around the UPS, and power is removed from the entire upper portion of the UPS allowing service work to be completed on the UPS safely.

Figure 5–5 shows the path of electrical power through the UPS system when operating in Maintenance Bypass mode.

**CAUTION:**

**The critical load is not protected when the UPS is in the Maintenance Bypass mode.**

**DANGER:**

**LETHAL VOLTAGE PRESENT:** This unit should not be operated with the cabinet doors open or protective panels removed. Do not make any assumptions about the electrical state of any cabinet in the UPS system.

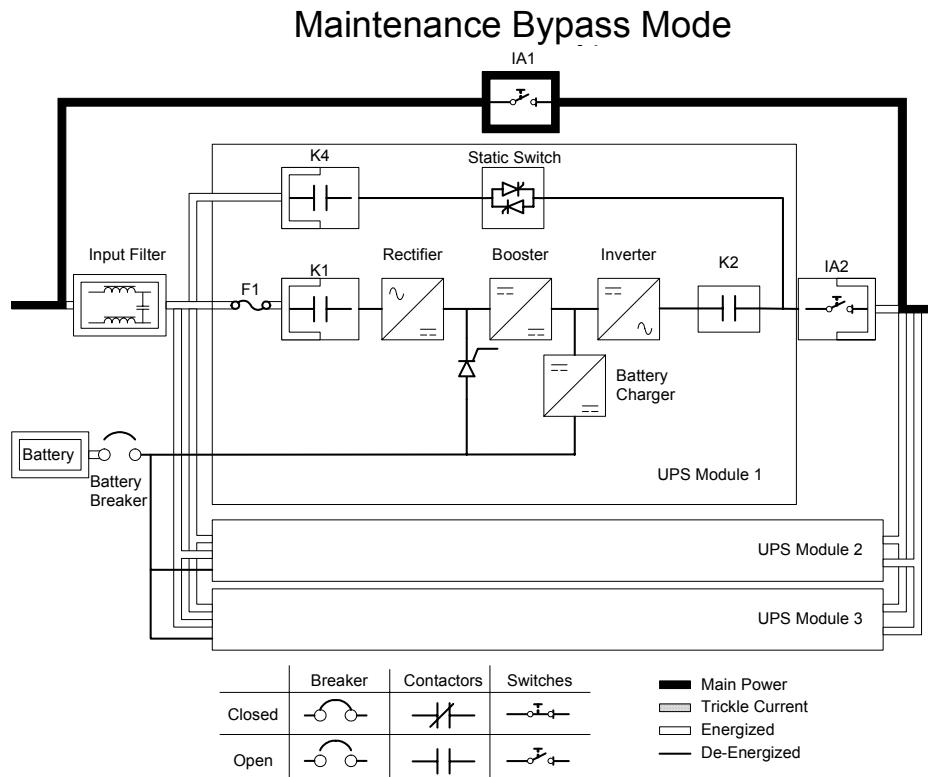


Figure 5–5. Path of Current through the UPS in Maintenance Bypass Mode (UPS Module 3 in 9320-C03 systems only)

## **5.3 Functional Description**

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The UPS is an online double-conversion unit with a series power train. An uncontrolled rectifier feeds a boost converter, which in turn powers the inverter. The internal static bypass utilizes a static switch and an independent maintenance bypass switch is also included internal to the UPS cabinet. The unit input must be 4-wire in (plus protective ground) at the rectifier and 4-wire in (plus ground) at the bypass. The output can be 4-wire plus GND or 3-wire plus GND depending on customer requirements. The unit does not incorporate any galvanic isolation, input to output. The battery string comprises 168 cells (336 volts nominal) arranged in a positive string of 84 cells and a negative string of 84 cells with the center of the series connected strings tied to system neutral. The battery is charged by positive and negative side chargers, which are powered from the output of the boost converter.

### **5.3.1 Input Rectifier**

The Input Rectifier is a full wave bridge uncontrolled rectifier, which produces unregulated DC of approximately +170 and -170 volts DC. A pre-charge system pre-charges the DC bus prior to the input contactor being closed, to control inrush current to no higher than rated current levels.

### **5.3.2 Boost Converter**

A Boost Converter converts the raw DC input to a regulated DC link voltage of approximately +225 and -225 volts DC. It is operated in the current mode and is controlled using a variable modulation technique with a frequency in the range of 7 kHz. The neutral connection is maintained from the input to the output as a fixed connection.

### **5.3.3 Inverter and Filter**

The inverter is a traditional (current mode controlled) hard-switched IGBT 3-phase topology. The IGBTs are modulated by a variable frequency, current-mode control technique at approximately 7 kHz. An output filter filters out the high frequency switching components (line to neutral).

### **5.3.4 Batteries and Battery Charger**

The battery for the Powerware 9320 system is comprised of a positive string of 84 cells and a negative string of 84 cells, each made up of fourteen 12-volt battery blocks. The battery charger is divided into a positive side charger and a negative side charger, each powered from the respective positive and negative controlled DC bus voltages. The chargers operate automatically in the constant current or constant voltage mode based on battery condition.

The Powerware 9320-C03 has no batteries within the UPS cabinet. The Powerware 9320-C02 contains internal batteries, however for extended runtime an external battery

system will be required. The internal charger charges the entire battery system, with a maximum current as indicated in Chapter 13, “Product Specifications”. Note that the higher the battery capacity, the longer the recharge time required to fully recharge the batteries.

### **5.3.5 Static Bypass**

The bypass has a continuous-duty SCR switch and a back-feed contactor (K4) in the Bypass circuit. In normal mode, the contactor connects the inverter to the output. A contactor (K2) provides isolation to the inverter when the system is on bypass.

### **5.3.6 Maintenance Bypass**

A user accessible shrouded 4-wire Mechanical Maintenance Bypass switch is provided internal to the cabinet.

# Operational Controls and Features

## 6.1 General

The UPS system should function automatically and require very little attention during normal operation. The controls and indicators identified in this section are used during startup to monitor normal operation and during abnormal events.

Figure 6–1 identifies and shows the location of the controls and indicators on the Powerware 9320-C03 UPS. The descriptions provide a brief overview of the UPS controls, and standard and optional features.

**NOTE:** *Read the Operation section of this manual and have thorough knowledge of UPS operation before attempting to operate any of the UPS controls or optional components.*

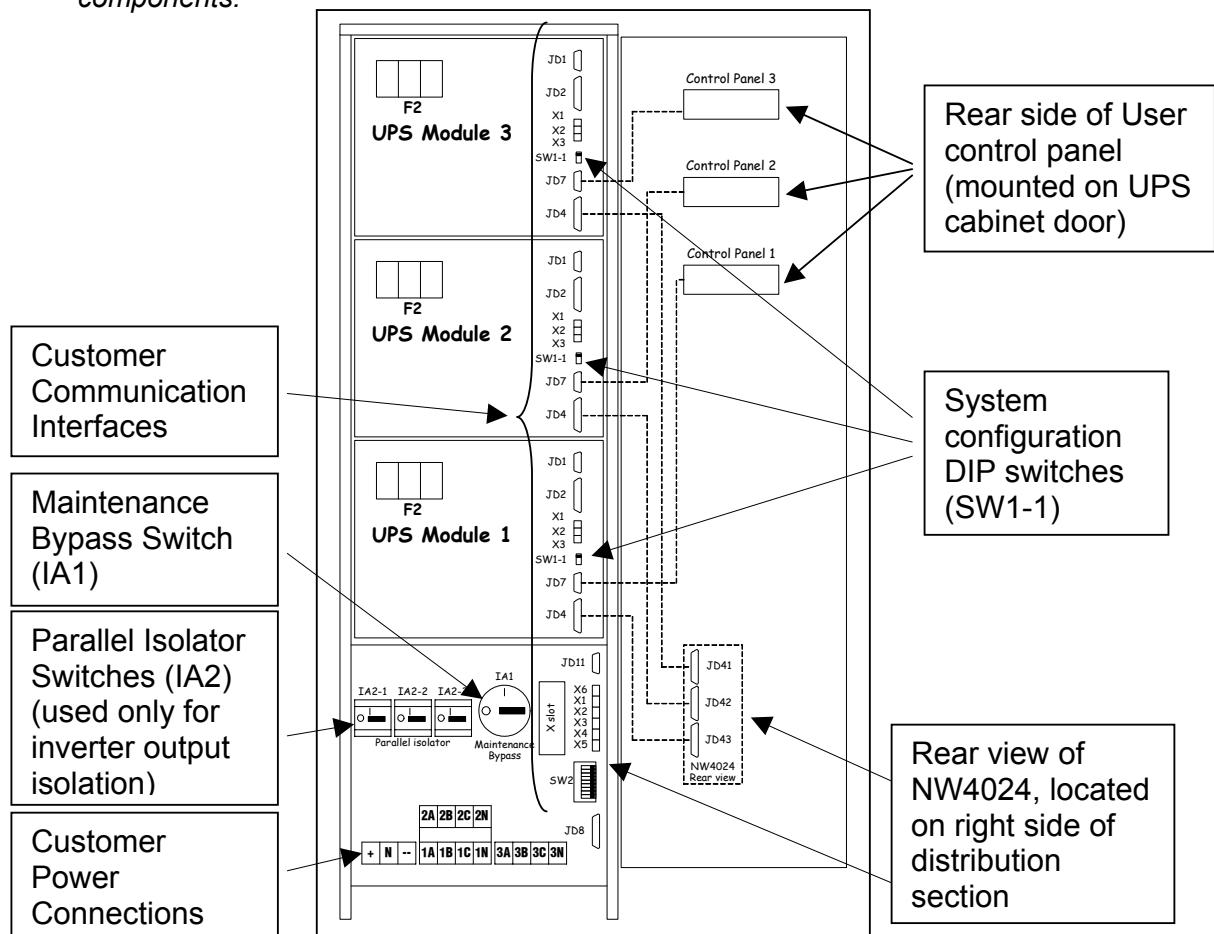


Figure 6–1A. Powerware 9320-C03 Controls and Indicators

Figure 6–1B identifies and shows the location of the controls and indicators on the Powerware 9320-C02 UPS. The descriptions provide a brief overview of the UPS controls, and standard and optional features.

**NOTE:** Read the *Operation* section of this manual and have thorough knowledge of UPS operation before attempting to operate any of the UPS controls or optional components.

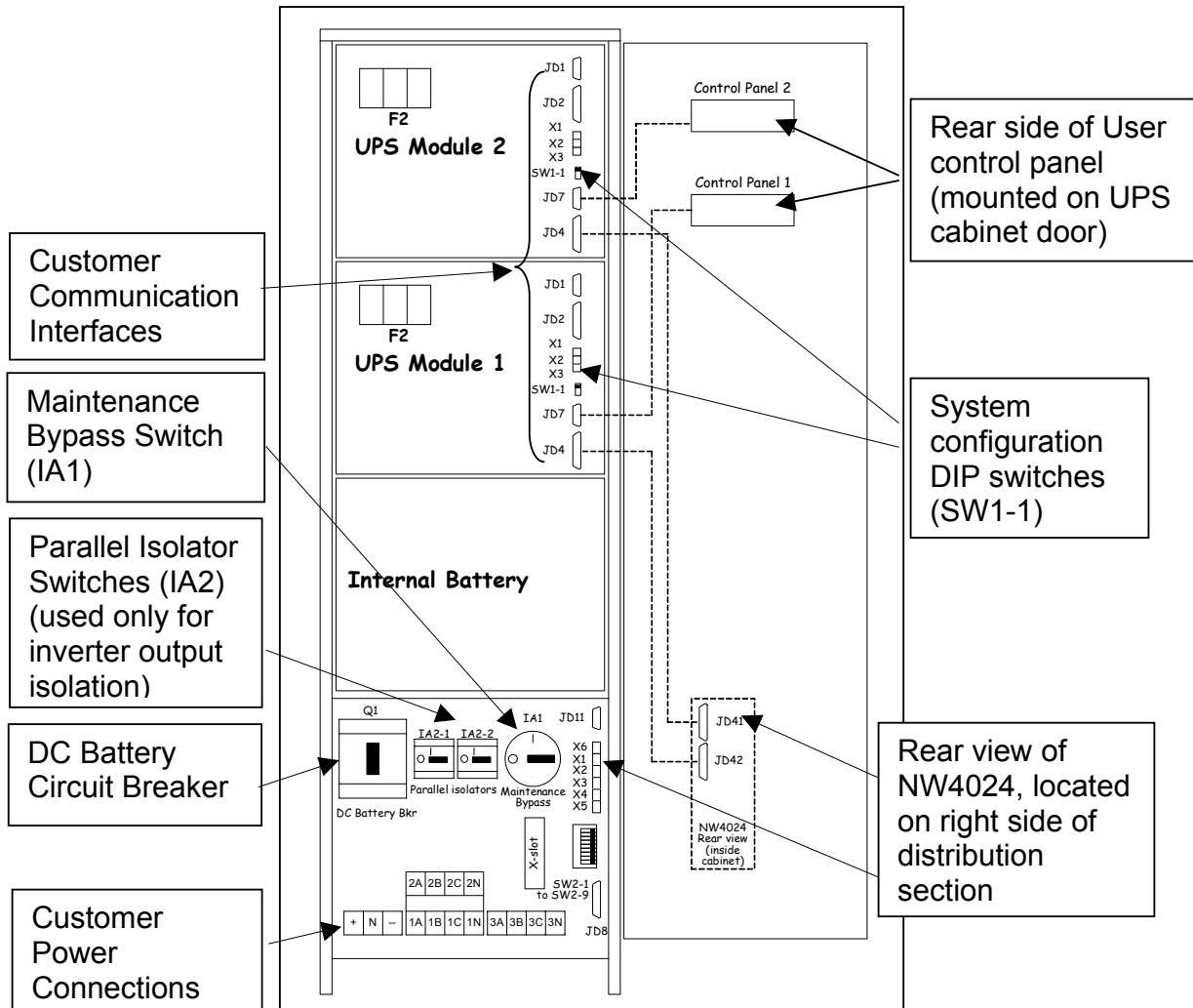


Figure 6–1B. Powerware 9320-C02 Controls and Indicators

## 6.2 UPS Operational Controls

The UPS has many standard features that provide cost effective and consistently reliable power protection.

### 6.2.1 Control Panels

*Control Panels* on the front of the UPS, pictured in Fig. 6–2, contains a LCD screen to display the current status of the UPS system. There is an individual control panel for each module installed in the UPS cabinet. You can view a statistical history and log of system events and display a real-time representation of power flow through the system components. LED status indicators show the operating mode of the UPS and alert you to system events. Panel push buttons provide navigation through the information and control screens. The load ON/OFF pushbuttons are located at the right of the control panel. Both must be pressed simultaneously to activate the LOAD ON/OFF function. Below the LCD screen are the user control pushbuttons, RESET, UP, DOWN, and ENTER, which provide access to the control and measurement functions of the UPS. The control panel is described in detail in chapter 7, “Using the Control Panel”.

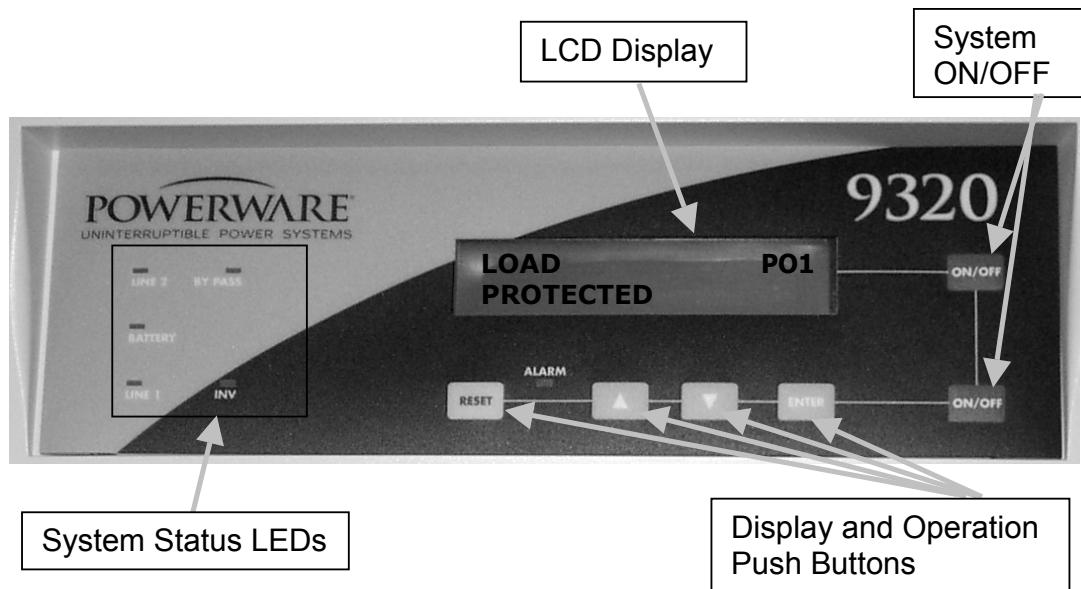


Figure 6–2. Powerware 9320 (10 kVA to 20 kVA modules) Control Panel

### 6.2.2 System and Load ON/OFF

Two load ON/OFF pushbuttons are located on the right side of the LCD display. Activating both pushbuttons simultaneously will effect immediate system shutoff of the controlled module. This feature prevents accidental system shutdown if one of the pushbuttons is inadvertently depressed. System turn on is achieved in the same manner, by simultaneously depressing both buttons. Operation of the system ON/OFF pushbuttons is described in detail in Chapter 7, “Using the Control Panel” and Chapter 8,

“UPS Operating Instructions.” For a parallel module 9320 system, the DIP Switch SW1-1, located on the front of each Module, will be in the **HIGH** position

**WARNING:**

**To shut down a multi-module system you must depress both ON/OFF pushbuttons on every UPS module. Activation of the ON/OFF buttons when the UPS is not in maintenance bypass mode will interrupt the power supply to the load.**

### **6.2.3 Maintenance Bypass Switch**

An internal Maintenance Bypass Switch is provided to completely isolate the main power processing of the UPS during service. The Maintenance Bypass Switch is described in detail in Chapter 8, “UPS Operating Instructions.”

### **6.2.4 Cold Start Capability**

The 9320 UPS system cannot be powered up without a utility input initially present. Accordingly, it is not able to power a load if the system is not started first on utility power.

## **6.3 UPS Standard Features**

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### **6.3.1 Customer Interface**

#### **Computer Interface**

One serial communications port, using the standard Powerware XCP interface, is provided via a plug-in interface card inserted in the communications slot on the front of the unit. This interface is supplied as standard with each Powerware 9320. You can use this port to link the UPS to the features described in Chapter 10, “Communications” and Chapter 11, “Options.”

### **6.3.2 Battery Management**

A two-stage charging system ensures that the initial recharge is done in an optimal time, with current limited, constant current, DC applied to the batteries. When terminal voltage reaches a certain level, the charger switches to constant voltage.

### **6.3.3 Installation Features**

Power wiring can be routed through the rear and bottom of the UPS cabinet with connections made to easily accessible terminal blocks at the bottom front of the cabinet. External monitoring and communication control wiring must be installed in accordance with approved wiring methods. Communication wiring can be routed through the top of each cabinet.

Communication option cards are quickly installed in the slot behind the front door panel. X-slot cards are hot pluggable.

## ***6.4 Options and Accessories***

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Contact your sales representative for information about any of these available options:

### ***6.4.1 Remote EMERGENCY POWER OFF***

A REMOTE EMERGENCY POWER OFF pushbutton is an option to provide for situations where you must instantaneously control the UPS output. The operation of the REMOTE EMERGENCY POWER OFF pushbutton is described in detail in Chapter 8, "UPS Operating Instructions."

### ***6.4.2 Battery Cabinets***

A complete 9320-C03 UPS system requires one or more battery cabinets to provide the necessary DC backup power. A complete 9320-C02 UPS system requires internal batteries and may use one or more battery cabinets to provide the necessary DC backup power. Battery cabinets are designed to match with the UPS cabinet, although they do not directly bolt together.

**WARNING:**

**If an external battery cabinet is used, do not install internal batteries.**

### ***6.4.3 Communications***

See Chapter 10, "Communications".

### ***6.4.4 Other Options***

Refer to Chapter 11 of this manual to review other options available for the Powerware 9320 and their use.

## 6.5 Safety Considerations

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The UPS enclosure is designed for industrial or computer room applications and contains safety shields. However, the system is sophisticated and should be handled with appropriate care, following these guidelines.

- **Keep surroundings clean and free from excess moisture.**
- **Do not operate the system close to gas or electric heat sources.**
- **The system is not intended for outdoor use.**
- **The system operating environment should be maintained within the parameters stated in this manual.**
- **Keep the system doors closed to ensure proper cooling airflow and to protect personnel from dangerous voltages inside the unit.**
- **The system contains its own power source. Lethal voltages are present even when the system is disconnected from utility power.**
- **When servicing modules or UPS is operated with modules missing, insure that proper protective covers are installed at both the front and rear of the section with the missing module(s).**

**WARNING:**

**Only AUTHORIZED SERVICE PERSONNEL should perform service or maintenance on the UPS.**

If service or routine maintenance is required:

- **Ensure all power is disconnected before performing installation or service.**
- **Ensure the area around the UPS is clean and uncluttered.**
- **Battery cabinet maintenance or battery replacement should be performed only by authorized service personnel.**
- **Observe all DANGER, CAUTION, and WARNING notices affixed to the inside and outside of the equipment.**
- **Always conform to the more detailed safety precautions described in “Important Safety Instructions” section of Chapter 12, “Maintaining the UPS System”.**

## 6.6 Symbols, Controls, and Indicators

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These symbols may appear on your UPS system or on labels inside the UPS. Most international safety agents accept them. Everyone in your organization who works with your system should understand the meaning of these symbols:



PROTECTIVE GROUNDING TERMINAL

A terminal which must be connected to earth ground prior to making any other connection to the equipment.



A terminal to which or from which a direct current or voltage may be applied or supplied.



This symbol indicates the word “phase”.



ON

The principal power switch is in the “ON” position.



OFF

The principal power switch is in the “OFF” position.



CAUTION: REFER TO MANUAL

Stop and refer to the Operator’s Manual for more information



DANGER: RISK OF ELECTRIC SHOCK

There is a risk of electric shock present, and you should observe associated warnings. The UPS contains high voltages.

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# Using the Control Panel

## 7.1 Description

This chapter describes the UPS Control Panel, including controls and indicators, and how to monitor UPS operation. The control panels are located on the front of the UPS (see Figure 7–1). Each UPS module in the 9320 cabinet has an individual Control Panel.

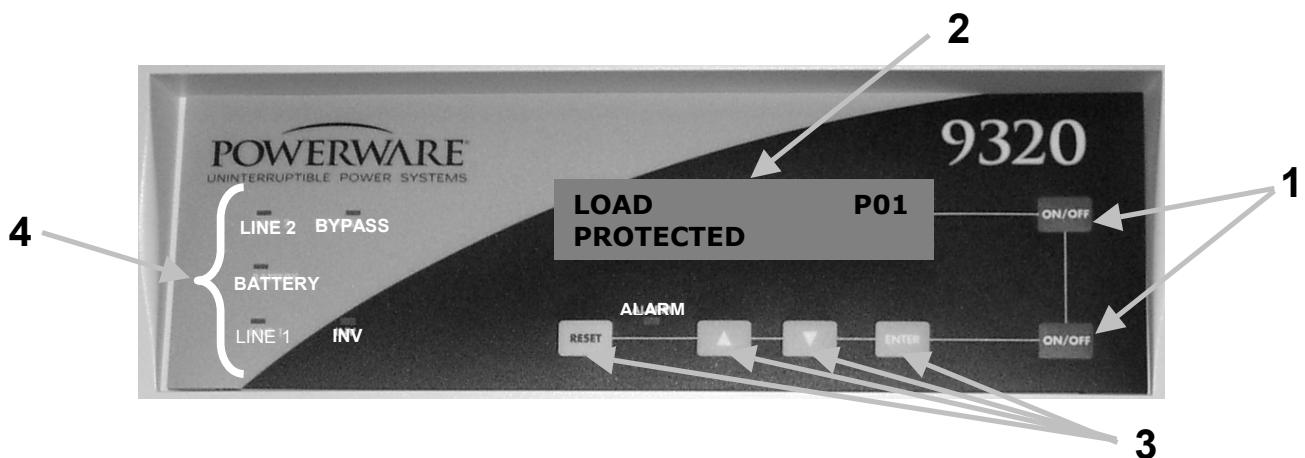


Figure 7–1. UPS Control Panel

The Control Panel contains:

- 1) the main power ON/OFF switches
- 2) a flat Liquid Crystal Display (LCD) screen
- 3) a horizontal row of navigation pushbuttons
- 4) an array of multi-color LED status indicators

Refer to Chapter 8, “UPS Operating Instructions” for use of the operational controls.

## 7.2 Using the Control Panel

The Control Panel provides an operator interface with the UPS system. Figure 7–2 identifies the display and pushbutton areas discussed in the following sections as well as LED indicators that provide a visual display of system operating status.

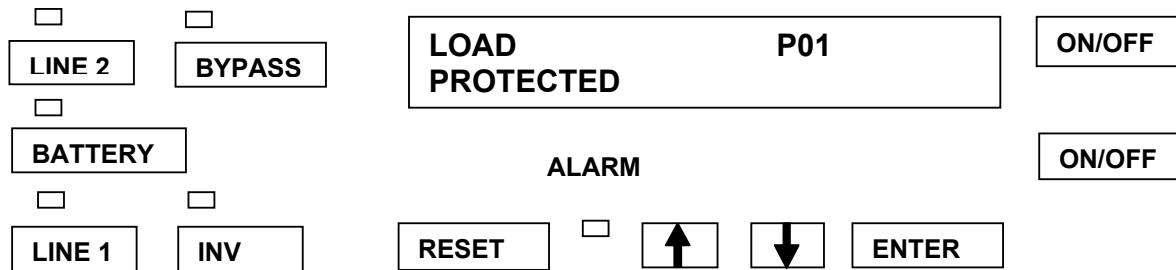


Figure 7–2. LCD Screen and Pushbuttons

### 7.2.1 Power Management Display

The 2 x 20 character LCD Screen simplifies the communication with the UPS and provides the necessary monitoring information about the UPS. The menu driven LCD Screen enables access to the

- 1) EVENT LOG
- 2) MEASUREMENTS
- 3) COMMANDS
- 4) UPS DATA
- 5) SETUP USER
- 6) SERVICE SETUP (Not accessible for users) requires a field service technician

**NOTE:**

See section 7.3.2 for further information.

### 7.2.2 LED Indicators

The LED indicators display the general status of the UPS. Indicators show the power flow status and in the event of power failure or load transfer from inverter to bypass or vice-versa, the corresponding LED indicators will change color from green (normal) to red (warning). The LINE 1 and LINE 2 LEDs indicate the availability of the input power supply. The INVERTER and BYPASS LEDs, if green, indicate which of the two power paths is supplying power to the critical load. When the battery is supplying the load, due to supply failure, the BATTERY LED will be flashing. The ALARM LED is a visual indication of any internal or external alarm conditions. At the same time, an audible alarm will be activated.

INDICATOR	INDICATOR STATUS	MEANING
ALARM	OFF RED + BUZZER RED	No alarm condition Alarm condition Alarm condition persists
LINE 1	GREEN RED	Utility supply to rectifier available Utility supply to rectifier not available
LINE 2	GREEN RED	Bypass supply available Bypass supply not available or not OK
BYPASS	GREEN OFF	Load on bypass (Bypass or Eco-mode) Bypass not operating (or switched off)
INV	GREEN RED OFF	Load on inverter Inverter fault or load not transferable to inverter Inverter not operating (switched off)
BATTERY	GREEN RED Flashing GREEN Flashing RED	Battery OK, Battery charger OK Battery fault or battery completely discharged Battery nearly discharged or load OFF command issued Battery disconnected, battery fuse open

### 7.2.3 Pushbutton Functions

The pushbuttons allow the user to operate the UPS to perform settings and adjustments, to start-up and shutdown the UPS, and to monitor on the LCD display the voltages, currents, frequencies and other variables of system operation.

KEYS	FUNCTION
ON/OFF	Turn-on UPS system (press both pushbuttons simultaneously), or shutdown the UPS (press both pushbuttons simultaneously)
UP (↑)	Move upwards through the menu
DOWN (↓)	Move downwards through the menu
RESET	Move to the top of the menu. Cancel the audible alarm. If the alarm condition was only transient, the LED indicator (ALARM) will also extinguish, otherwise it will remain on (RED)
ENTER	Confirms a chosen menu item

### 7.2.4 ON/OFF Startup and Shutdown Pushbuttons

By pressing simultaneously both ON/OFF pushbuttons on the Control Panel, the UPS can be switched on (if currently OFF) or shutdown immediately (if currently ON). Requiring both to be simultaneously depressed prevents accidental operation of the UPS. The two main ON/OFF pushbuttons are also used as a security ON/OFF switch, making it possible to quickly disconnect the load from the UPS in emergency situations. Upon startup from initial install or power off disconnect, the UPS starts in NORMAL (inverter) mode. In subsequent startups, the system will return to the mode previously used before shutdown, except that ECO mode will require operator intervention to activate.

**CAUTION:**

**ACTIVATION OF THE ON/OFF PUSHBUTTONS WHEN THE UPS IS NOT IN MAINTENANCE BYPASS MODE WILL INTERRUPT THE POWER SUPPLY TO THE CRITICAL LOAD.**

If, for security or emergency reasons, it is necessary to immediately disconnect the load from the UPS, press the two red ON/OFF pushbuttons simultaneously. In this case, make sure that the maintenance bypass switch (IA1) is in the “O” position (Normal=Off).

## **7.3 Description of the LCD Screen**

### **7.3.1 Status Screens**

**DESCRIPTION**

Load is protected by UPS power. It is supplied by the inverter (normal operation)

Load is not protected by UPS power. It is supplied by utility power. (load on bypass)

Load supply is completely interrupted. UPS has been switched off by “ON/OFF” buttons

**LCD DISPLAY**

<b>LOAD</b>	<b>P01</b>
<b>PROTECTED</b>	
<b>LOAD</b>	<b>P01</b>
<b>NOT PROTECTED</b>	
<b>LOAD OFF</b>	<b>P01</b>
<b>SUPPLY FAILURE</b>	

**NOTE:** On the right hand side of the LCD there is a 3 digit indicator defining the Module “Position” in the Multi-Module system.

**S** stands for **Single** Module. The system consists only of one Module.

**P01** stands for **Parallel** Module in a Multi-Module system and 01 stands for the first Module (**MASTER**) in the Multi-Module system.

**P02** stands for **Parallel** Module in a Multi-Module system and 02 stands for the second Module (**SLAVE**) in the Multi-Module system.

**P03** stands for **Parallel** Module in a Multi-Module system and 03 stands for the third Module (**SLAVE**) in the Multi-Module system.

### 7.3.2 LCD Display Structure and Navigation

The menu structure is shown in Figure 7–3, below. Navigation through the menu is accomplished by using the “ENTER” pushbutton to go to the menu level, or to activate an action, then using the “UP” or “DOWN” arrows to select a specific function within each menu category. The “RESET” pushbutton will immediately return to the highest screen. Values shown are typical and will vary based on actual user conditions.

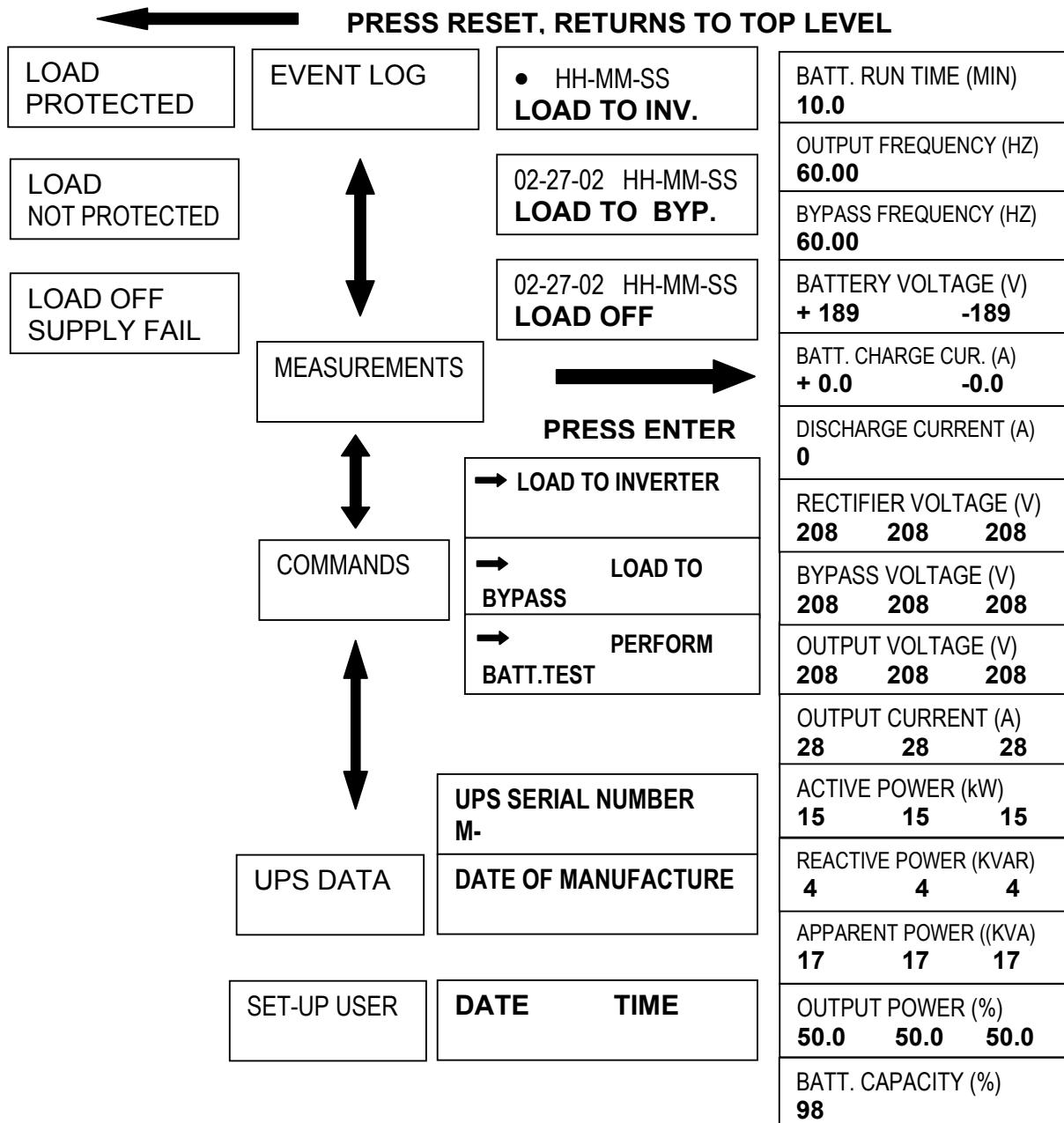


Figure 7–3. LCD Screen Navigation Chart (each module has its own display)

### 7.3.3 Main Menu Screen

#### DESCRIPTION

- Logging Control. A log of the last 64 events is stored in the Power Management Display.
- Menu Measurements allow monitoring voltages, power, frequencies, current, battery run time, and other information.
- Command Menu enables performance of “Load to Inverter”, “Load to Bypass”, and battery test functions.
- UPS Data Menu shows UPS serial number, date of manufacture, current time & date.
- Set-Up Menu allows user to set Date/Time, automatic battery test and gen-set mode
- Set-Up Menu for service allows trained service personnel to troubleshoot and adjust system parameters.

#### LCD DISPLAY

→ EVENT LOG
→ MEASUREMENTS
→ COMMANDS
→ UPS DATA
→ SET-UP USER
→ SET-UP SERVICE

### 7.3.4 Event Log Screen

#### DESCRIPTION

- Logging Control (sample screen)
- A log of the last 64 events is stored and presented under the Event Log.
- All events and alarms are displayed with their date and time of occurrence.

#### LCD DISPLAY

02-27-02	17-03-30
LOAD TO INV.	
02-27-02	17-03-30
LOAD TO BYP.	
02-27-02	17-03-30
LOAD OFF	

### 7.3.5 Measurements Screen

#### DESCRIPTION

- Battery Runtime remaining (in minutes)
- UPS Output Frequency
- Bypass Frequency

#### LCD DISPLAY

BATT. RUN TIME (MIN)
10.0
OUTPUT FREQUENCY (HZ)
60.00
BYPASS FREQUENCY (HZ)
60.00

- Battery Voltage
- Battery Charger Current
- Discharge Current
- Rectifier Voltage (all three phases)
- Bypass Voltage (all three phases)
- Output Voltage (all three phases)
- Output Current (all three phases)
- Active Output Power (all three phases)
- Reactive Output Power (all three phases)
- Apparent Output Power (all three phases)
- Output Power (%, all three phases)
- Battery Capacity remaining

<b>BATTERY VOLTAGE (V)</b>		
+189		-189
<b>BATT. CHARGE CUR. (A)</b>		
+ 0.0		- 0.0
<b>DISCHARGE CURRENT (A)</b>		
+ 0.0		- 0.0
<b>RECTIFIER VOLTAGE (V)</b>		
208	208	208
<b>BYPASS VOLTAGE (V)</b>		
208	208	208
<b>OUTPUT VOLTAGE (V)</b>		
208	208	208
<b>OUTPUT CURRENT (A)</b>		
28	28	28
<b>ACTIVE POWER (kW)</b>		
5	5	5
<b>REACTIVE POWER (kVAR)</b>		
1	1	1
<b>APPARENT POWER (kVA)</b>		
6	6	6
<b>OUTPUT POWER (%)</b>		
80%	80%	80%
<b>BATT. CAPACITY (%)</b>		
98%		

(typical values shown, actual values will depend on user environment)

### 7.3.6 Commands Screen

DESCRIPTION	LCD DISPLAY
• Transfer Load to Inverter	→ LOAD TO INVERTER
• Transfer Load to Bypass	→ LOAD TO BYPASS
• Battery Test	→ PERFORM BATT. TEST

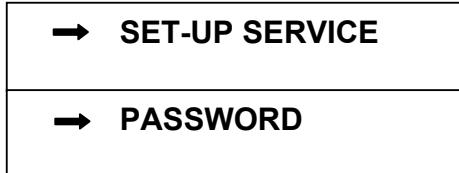
### 7.3.7 UPS Data

DESCRIPTION	LCD DISPLAY
• Information displayed is installed at the time of manufacture.	UPS SERIAL NUMBER M-
• Manufacturing Date	DATE OF MANUFACTURE DD-MM-YY
• EPROM Version	EPROM VERSION V-000
• Actual Date and Time (set by user under user set-up menu.)	DATE            TIME DD-MM-YY    HH-MM-SS

### 7.3.8 Set-Up User

DESCRIPTION	LCD DISPLAY
• Set-up Date and Time (Press ENTER to access)	→ SET-UP DATE/TIME DD-MM-YY    HH-MM-SS
• Set-up Battery test (Press ENTER to access)	→ SET-UP BATT. TEST DAY OF MONTH (1-31) HOUR OF DAY (0-23) REPETITIVE (Y/N) (Y/N)
• Set-up operation with Gen-Set (Press ENTER to access)	→ SET-UP GEN-SET OPER.
• Command to prevent battery charger operation when on generator operation.	BATTERY CHARGE LOCK (Y/N)
• Command to prevent use of static bypass when on generator operation.	BYPASS LOCK/UNLOCK

### 7.3.9 Set-Up Service

DESCRIPTION	LCD DISPLAY
<ul style="list-style-type: none"><li>• This menu is reserved for authorized service engineers. It is not to be accessed by End-Users.</li><li>• Type in password.</li></ul>	 <p>→ SET-UP SERVICE</p> <p>→ PASSWORD</p>

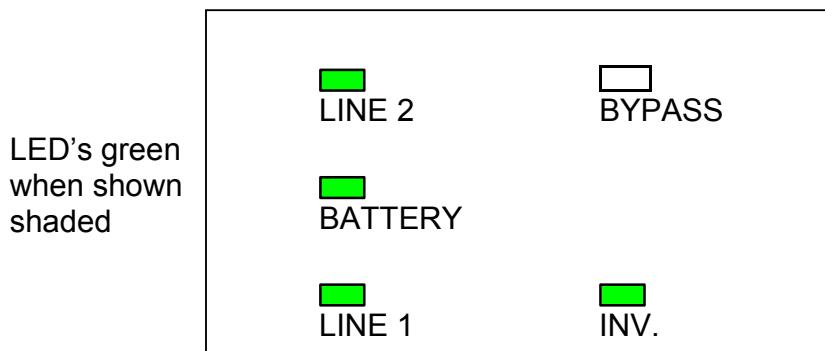
**NOTE:** Apart from the adjustment of voltages, frequencies, currents, power and battery run time in the SET-UP Service menu, it is also possible to set and check the following parameters:

- UPS Rated Power
- Module configuration S, P01, P02, . . .
- Single (standard) or Dual Input feed
- F-converter, 50/60Hz or 60/50Hz
- Sync window (2-4%)

## 7.4 Operating Modes

### 7.4.1 “ON LINE” Mode (INVERTER MODE)

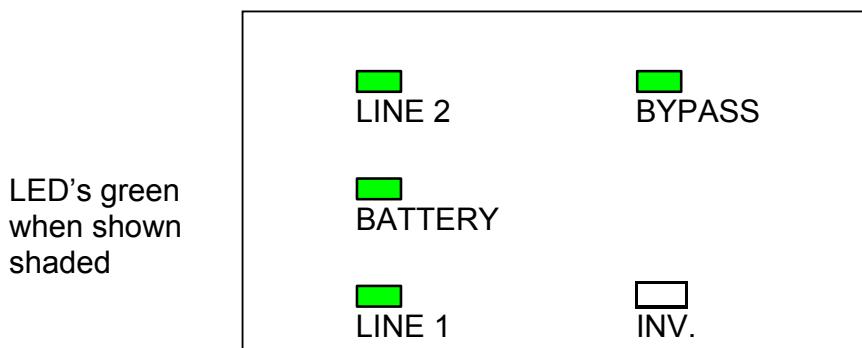
The ON-LINE Mode is the UPS Operating Mode in which the load is supplied through the RECTIFIER and INVERTER. LED indicators are illuminated when shown shaded:



Using the control panel (see Figure 7-2) the UPS can easily be transferred to the ON-LINE mode. The ON-LINE mode provides the highest degree of protection, especially in the event of a supply disturbance or failure. This operating mode is always recommended if the critical loads (computer systems) will not tolerate any interruption of the supply, even for a very short time. In the unlikely event of an inverter fault or overload condition, the UPS will transfer the load automatically and without interruption to the static bypass-utility supply.

### 7.4.2 “OFF LINE” Mode (BYPASS or ECONOMY MODE)

In the OFF-LINE mode, the load is supplied from the utility supply through the bypass. Using the control panel (see Figure 7-2), the UPS may be easily transferred to “Bypass Mode”.



When the UPS is operating in “Bypass Mode”, the efficiency of the system is higher. In the event of a utility supply failure the load will automatically be transferred from utility to

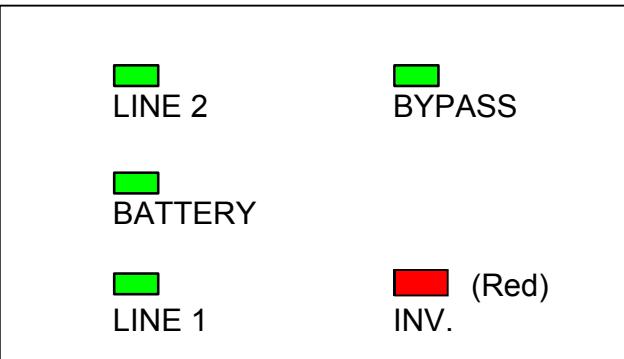
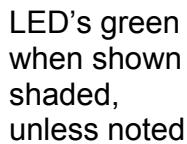
inverter within 5 milliseconds. The battery charger remains active in the "Bypass-Mode". The "Bypass-Mode" is recommended only if the loads can tolerate power interruptions of up to 5 ms, the transfer time from Bypass Mode to ON-LINE Mode.

## **CAUTION:**

**In order to provide the load with maximum protection, it is always recommended that the load be supplied by the inverter (ON-LINE Mode).**

#### 7.4.3 “MAINTENANCE BYPASS” Mode

The Maintenance Bypass Mode is performed by means of the IA1 BYPASS SWITCH on the front of the UPS. When the switch is in the "O" (OFF) position, the Bypass Switch is OPEN. This is the normal operating condition, where the load is supplied by the inverter, or via the static bypass. When the switch is in the "I" (ON) position, the Bypass Switch is CLOSED, causing load power to be supplied directly from the utility source.



LED indication can be different, depending upon the status of the UPS and LED condition before turning IA1 to the closed position

## **CAUTION:**

**Before transferring the load to Maintenance Bypass using the IA1 switch, always make sure that each module in the UPS cabinet is in the “Bypass-Mode”. Failure to observe this procedure can cause equipment damage.**

## **CAUTION:**

When the UPS is operated in the Maintenance Bypass mode through the Bypass Switch IA1, the load will not be protected in the event of a utility supply failure. It is therefore strongly recommended that the user switch back to ON-LINE (INVERTER ON) or BYPASS (OFF-LINE MODE) as soon as possible.

#### 7.4.4 Parallel Isolator (IA2)

Each UPS module is provided with an output isolator switch (IA2) which, when opened, isolates the corresponding unit from the PARALLEL BUS and from the LOAD. Once IA2 is open, there is no power coming from its inverter. In redundant parallel configurations it is used to isolate a unit from the parallel system without the need of transferring the load to bypass. This switch should always be in the "I" (ON) position, except for servicing the UPS when in the maintenance bypass mode. Rotating this switch to the "O" (OFF) position while the inverter is supplying power to the load will dump the critical load.

**WARNING:**

**Rotating the output isolator switch (IA2) to the "O" (open) position when the maintenance bypass switch (IA1) is in the "O" (open) position will interrupt power to the critical load.**

POSITION	EFFECT
ON	Normal Operation (Load supplied by UPS)
OFF	UPS-Module isolated from Parallel Bus for maintenance or module replacement (UPS-Module not supplying load)

# UPS Operating Instructions

## 8.1 Operation

The following procedures provide instruction for operating the UPS system. Refer to Chapters 6 and 7 of this manual for a description of the UPS controls and monitor panel functions.

**NOTE:** Before starting the UPS, ensure all installation tasks are complete and authorized service personnel have performed a preliminary startup. The preliminary startup verifies all electrical interconnections to ensure the installation was successful and the UPS operates properly.

## 8.2 Start-Up Procedure for the 9320 Modular UPS

**CAUTION:**  
All the operations in this section must be performed by authorized service technicians or by qualified internal personnel.

To start the UPS system for normal operation, perform the following procedure:

1. Ensure the UPS switches and external customer circuit breakers are set as follows:

UPS Utility Supply Breaker (customer supplied)	“O” (OPEN)
UPS Bypass Input Breaker (dual source, customer supplied)	“O” (OPEN)
UPS Battery Cabinet Breaker (customer supplied)	“O” (OPEN)
UPS Maintenance Bypass Switch (IA1)	“O” (OFF)
UPS Parallel Isolator Switches (IA2-1, IA2-2, IA2-3*)	“O” (OFF)
Verify Position of DIP Switch SW 1-1 on each module system	ON (UP) position
Verify Position of DIP Switch SW 2-9 for single cabinet system	ON positions

\*Used in the 9320-C03 only

2. Close the UPS utility supply breaker. (Screen event “MAIN RECTIFIER FAULT” appears)
3. Observe LED Line 1 indicator turns green and battery indicator LED flashes green. (Screen event “LOAD OFF SUPPLY FAILURE” appears)
4. Press both ON/OFF pushbuttons on the Module 1 control panel simultaneously to turn on the UPS module. “LOAD NOT PROTECTED” will appear on the LCD screen and LED indicators will display as follows:

LED Indicator	Color
LINE 1	Green
LINE 2	Green
BYPASS	Green
INVERTER	OFF
BATTERY	Flashing Green

If module does not transfer to inverter automatically

5. Perform Command: LOAD TO INVERTER (see sections 7.3.2 and 7.3.6) On LCD Display, "LOAD PROTECTED" will appear and the LED-indicators will display as follows:

LED Indicator	Color
LINE 1	Green
LINE 2	Green
BYPASS	OFF
INVERTER	Green
BATTERY	Flashing Green

6. Close any battery cabinet circuit breaker, internal or external.
7. Scroll through the measurements menu and verify that battery polarity and voltage are proper and within prescribed limits (see sections 7.3.2 and 7.3.5). The voltages should be about +189 and -189.
8. Repeat the same procedure for Modules 2 and 3 (9320-C03 only), as listed above.
9. Test Parallel Functions. The load to the system should remain disconnected.
  - A - All three UPS-Modules are on INVERTER MODE
  - B - Close Parallel Isolator IA2-1 (position ON) of Module 1  
On LCD: "THIS UPS IS NOW MASTER" will appear in the event log
  - C - Close Parallel Isolator IA2-2 (position ON) of Module 2  
On LCD: "THIS UPS IS NOW SLAVE" will appear in the event log
  - D - Close Parallel Isolator IA2-3 (position ON) of Module 3 (9320-C03 only)  
On LCD: "THIS UPS IS NOW SLAVE" will appear in the event log
  - E - On output Terminal Block there is now UPS power and  
On all three LCD's: "LOAD PROTECTED" will appear.

For first time start-up only, complete through step 18. On subsequent startups, do only step 15.

10. Perform load transfer to Maintenance Bypass to verify proper bypass operation.
  - Use Menu COMMANDS on UPS control panel and choose "LOAD TO BYPASS" on any of the control panels on the UPS-modules (see sections 7.3.2 and 7.3.6) to transfer the load to the bypass source.
  - Close Maintenance Bypass Switch (IA1) to position "I" (ON). The LCD display will show "MANUAL BYP. CLOSED" and the LED indicators will appear as follows:

LED Indicator	Color
LINE 1	Green
LINE 2	Green
BYPASS	Green
INVERTER	Red
BATTERY	Green

11. Connect load to the UPS output
12. Close external output circuit breakers in the load distribution panel. Both MBP and static bypass should now be supplying the load.
  - Verify on the LCD Display and LED indicators that the load is on Bypass.
13. Rotate the Maintenance Bypass Switch IA1 to the “O” (OFF) position. On the LCD Display, “MANUAL BYP. OPEN” will appear followed by “LOAD NOT PROTECTED”. And inverter red light turns off.
14. Using the Measurements menu (see sections 7.3.2 and 7.3.5) Check the output power, voltage, current and frequency.
15. Perform Load transfer to Inverter
  - Go to COMMANDS menu on UPS cabinet control panel and choose command “LOAD TO INVERTER” on any of the control panels to transfer the load to inverter output. (see sections 7.3.2 and 7.3.6)
  - On all LCD Displays, “LOAD PROTECTED” will appear.
16. Repeat step 14 above to verify that all voltages, currents, power and frequency are correct.
17. Once the above procedure is performed at initial start-up, subsequent start-ups may be performed using only step 15, as long as other conditions are unchanged.

THE POWERWARE 9320 UPS NOW PROTECTS THE LOAD.

### **8.3 Complete Shutdown Procedure for the UPS**

**CAUTION:**

**All the operations in this section must be performed by authorized service technicians or by qualified internal personnel.**

The Powerware 9320 may be shut down completely if the load does not need input power for an extended period of time.

The UPS system may be switched to Maintenance Bypass Mode for service or maintenance purposes, or transferred to the ECO-Mode if the load does not need the highest degree of protection and efficiency is to be maximized.

The load may be disconnected by means of the two ON/OFF (LOAD-OFF) pushbuttons for security or operational reasons.

**CAUTION:**

**If the Powerware 9320 will remain deactivated for an extended period of time, provision must be made for periodic recharge of the system batteries.**

**CAUTION:**

**Activation of both ON/OFF buttons simultaneously during normal operation will switch off the UPS output and no longer supply power to the load.**

1. Verify that the loads are shut down and that there is no need for power supply to the load.
2. If the loads are all disconnected, press simultaneously the two ON/OFF buttons on the UPS control panel for all UPS-modules. On each Display, “MAINS BYP FAULT” will appear and the LED-indicators will indicate as shown below:

LED Indicator	Color
LINE 1	Green
LINE 2	OFF
BYPASS	OFF
INVERTER	OFF
BATTERY	Flashing Green

3. Rotate all Parallel Isolator Switches (IA2-1, IA2-2, IA2-3\*) to the “O” (OFF) position.  
\*Used in model 9320-C03 only

4. Open all battery breakers, internal or external.
5. Open the utility input supply breaker.

THE POWERWARE 9320 IS NOW VOLTAGE FREE.

## **8.4 Load Transfer to Maintenance Bypass**

If it is necessary to perform service or maintenance on the UPS, it is possible to transfer the UPS to MAINTENANCE BYPASS.

**CAUTION:**

**BEFORE YOU ROTATE THE MAINTENANCE BYPASS SWITCH TO POSITION “I” (ON), MAKE SURE THAT THE LOAD HAS BEEN TRANSFERRED TO THE BYPASS MODE. EVEN THOUGH THE UNIT IS IN BYPASS MODE, LETHAL VOLTAGE IS STILL PRESENT WITHIN THE UPS CABINET.**

**CAUTION:**

**ALL THE OPERATIONS IN THIS SECTION MUST BE PERFORMED BY AUTHORIZED ELECTRICIANS OR BY QUALIFIED INTERNAL PERSONNEL.**

The load is protected by the Powerware 9320 UPS system in normal operation (all installed modules of the UPS are operating on inverter).

1) Load transfer to Maintenance Bypass

- Go to Menu COMMANDS and choose command “LOAD TO BYPASS” and transfer the load to utility supply on any of the control panels on the UPS cabinet.  
On the LCD Display: “LOAD NOT PROTECTED” will appear.
- Rotate the Maintenance Bypass Switch IA1 to “I” (ON)  
On LCD Display: “MANUAL BYP IS CLOSED” will appear and the alarm will sound. The LED indicators will indicate as shown below:

LED Indicator	Color
LINE 1	Green
LINE 2	Green
BYPASS	Green
INVERTER	Red
BATTERY	Green

- Press reset button to silence audible alarm.

2) Simultaneously press both ON/OFF pushbuttons on the UPS cabinet control panel for each of the installed modules.

- On the LCD Display: “MAIN BYP FAULT” will appear and the LED indicators will indicate as shown below:

LED Indicator	Color
LINE 1	Green
LINE 2	OFF
BYPASS	OFF
INVERTER	OFF
BATTERY	Flashing Green

- Press reset button
- On the LCD Display “LOAD OFF SUPPLY FAILURE” will appear.

3) Rotate all Parallel Isolator Switches to “O” (OFF).

4) Open all battery breakers, either internal or in external battery cabinets

THE LOAD IS NOW SUPPLIED BY THE UTILITY SOURCE AND IS NOT PROTECTED.

## ***8.5 UPS-Module Replacement in a Redundant 9320 System***

**WARNING:**

All the operations in this section must be performed by properly trained personnel.  
By opening, removing or replacing the UPS-modules and module covers you risk  
exposure to dangerous voltages!

Do not leave the UPS-module compartment without an appropriate protective cover.

### ***8.5.1 Removing a Module from a Redundant Multi-Module System***

If in a redundant parallel system a UPS-module is faulty, the load will continue to be protected by the remaining operating modules running in On-Line-Mode (Inverter-Mode). The faulty module may be replaced without having to transfer the load to bypass!

To extract the faulty module from the UPS-Frame in a Redundant Multi-Module Configuration proceed as follows:

- 1) Identify the faulty Module with the Alarm condition and RESET the Alarm. The audible alarm will stop.  
If the Alarm conditions persist (the LED-Indicator ALARM is red) there is a fault in the UPS-Module.
- 2) Open the corresponding Parallel Isolator Switch IA2 of the faulty Module (switch to position “OFF”);  
**NOTE:**      Parallel Switch IA2-1 belongs to Module 1  
                  Parallel Switch IA2-2 belongs to Module 2  
                  Parallel Switch IA2-3 belongs to Module 3\*  
                  (\*Used in model 9320-C03 only)
- 3) On the faulty Module control panel press the two ON/OFF-Buttons simultaneously to shutdown the UPS-Module;
- 4) Disconnect cables from connectors JD4 and JD7 on the faulty module only.
- 5) Unscrew the four screws on the front of the faulty UPS-module;
- 6) Pull Module forward slightly by means of the two black handles until the rear connectors are disconnected.

**WARNING:**

Before removing the UPS-module completely, wait 2 minutes until the internal DC capacitors are discharged.

**CAUTION:**

Two persons are needed to pull the module from the UPS-Frame. The weight of a 20 kVA module is 56 kg. (a 10 kVA module is 49 kg.)

- 7) Remove UPS-Module completely by pulling it out horizontally.
- 8) Insert new UPS-Module (see Section 8.5.2) or cover the opening (UPS-Module Compartment) with an appropriate protection cover immediately and fasten with the provided four screws.

### **8.5.2 Reinstalling a Module in a Redundant Multi-Module System**

**WARNING:**

**All the operations in this section must be performed by properly trained personnel. By opening, removing or replacing the UPS-modules and module covers you risk exposure to dangerous voltages!**

**Do not leave the UPS-module compartment without an appropriate protective cover.**

Perform the following steps to install the new module into a Powerware 9320:

- 1) If necessary, remove UPS-Module compartment protection covers.

**CAUTION:**

**Two persons are needed to insert the module into the UPS Frame. The weight of a 20 kVA module is 56 kg. (a 10 kVA module is 49 kg.)**

- 2) Slide the UPS Module about  $\frac{3}{4}$  into the dedicated UPS compartment (Do not slide the UPS-Module into the cabinet far enough to mate the rear connector).
- 3) Connect Control Panel cable to connector JD7.
- 4) Slide the UPS module to its final position and push firmly to assure good contact on the rear connector.

**CAUTION:**

**This procedure must be followed in the order given because the rear UPS module connector will have working voltage applied.**

- 5) Tighten the four screws on the front of the module.
- 6) Reconnect cable on connector to JD4.
- 7) Check if the LED LINE1 is green. If yes, the utility voltage is OK; On the LCD: "LOAD OFF, SUPPLY FAILURE" will appear and the LED-indicators will indicate as shown below:

<b>LED Indicator</b>	<b>Color</b>
LINE 1	Green
LINE 2	OFF
BYPASS	OFF
INVERTER	OFF
BATTERY	Flashing Green

- 8) Make sure the bypass fuses (F2) are inserted (front of Module);
- 9) Simultaneously press both “ON/OFF” Buttons to start the UPS.

On LCD display: “LOAD NOT PROTECTED” will appear and the LED-indicators will indicate as shown below

	Load Not Protected	Load Protected
<b>LED Indicator</b>	<b>Color</b>	<b>Color</b>
LINE 1	Green	Green
LINE 2	Green	Green
BYPASS	Green	OFF
INVERTER	OFF	Green
BATTERY	Green	Green

- 10) If “LOAD NOT PROTECTED” is displayed, transfer load to Inverter Mode by means of COMMAND “LOAD TO INVERTER”
- 11) To test new module, perform COMMAND “LOAD to BYPASS” then return to normal operation by performing COMMAND “LOAD TO INVERTER”
- 12) Close the corresponding Parallel Isolator Switch IA2 of the replacement Module (switch to position “ON”);  
**NOTE:** Parallel Switch IA2-1 belongs to Module 1  
Parallel Switch IA2-2 belongs to Module 2  
Parallel Switch IA2-3 belongs to Module 3\*  
(\*Used on model 9320-C03 only)

**THE LOAD IS NOW PROTECTED BY REDUNDANT POWER FROM THE 9320 UPS.**

## **8.6 UPS Module Replacement in a Capacity 9320 System**

**WARNING:**

All the operations in this section must be performed by properly trained personnel.

By opening, removing or replacing the UPS-modules and module covers you risk exposure to dangerous voltages!

Do not leave the UPS-module compartment without an appropriate protective cover.

### **8.6.1 Removing a Module from a Capacity Multi-Module System**

If in a capacity system, a UPS Module experiences a fault and there is not enough capacity left to protect the load by the remaining operating UPS Modules, the load will automatically be transferred to bypass and will be supplied directly by the mains power supply.

To extract the faulty module from the UPS-Frame, proceed as follows:

- 1) Identify the faulty Module to be replaced.

See Section 9-3 for description of alarm conditions.

- 2) Verify that all UPS modules are in bypass mode.

In the majority of the events the LED-indicators on Control Panel of the Faulty Module will show:

LED Indicator	Color
LINE 1	Green
LINE 2	Green
BYPASS	Green
INVERTER	RED
BATTERY	Green

The LED-indicators on the Control Panels of the other Operating Modules will show:

LED Indicator	Color
LINE 1	Green
LINE 2	Green
BYPASS	Green
INVERTER	OFF
BATTERY	Green

- 3) Close the Maintenance Bypass Switch IA1 (position ON) On LCDs: “MANUAL BYP CLOSED” will appear, the alarm will sound, and the LED-indicator will indicate as shown below:

LED Indicator	Color
LINE 1	Green
LINE 2	Green
BYPASS	Green
INVERTER	RED
BATTERY	Green

**The load is now directly supplied by utility power and is not protected.**

- 4) Open the corresponding Parallel Isolator Switch IA2 of the faulty Module (switch to position “OFF”);

**NOTE:** Parallel Switch IA2-1 belongs to Module 1

Parallel Switch IA2-2 belongs to Module 2

Parallel Switch IA2-3 belongs to Module 3 (model 9320-CO3 only)

- 5) On the faulty Module control panel press the two ON/OFF-Buttons simultaneously to shutdown the UPS-Module;

- 6) Disconnect cables from connectors JD4 and JD7 on the faulty module only.
- 7) Unscrew the four screws on the front of the faulty UPS-module;
- 8) Pull Module forward slightly by means of the two black handles until the rear connectors are disconnected.

**WARNING:**

**Before removing the UPS-module completely, wait 2 minutes until the internal DC capacitors are discharged.**

**CAUTION:**

**Two persons are needed to pull the module from the UPS-Frame. The weight of a 20 kVA module is 56 kg. (a 10 kVA module is 49 kg.)**

- 9) Remove UPS-Module completely by pulling it out horizontally.
- 10) Insert new UPS-Module (see Section 8.5.2) or cover the opening (UPS-Module Compartment) with an appropriate protection cover immediately and fasten with the provided four screws.

**CAUTION:**

**While the UPS is operating in the maintenance bypass-mode the load is not protected and in the event of a supply failure the load supply will be interrupted and the load will fail.**

### **8.6.2 Reinstalling a Module in a Capacity Multi-Module System**

To replace a Faulty Module in a **Capacity Multi-Module System** perform following steps:

Perform the following steps to install the new module in a **Powerware 9320**:

- 1) If necessary, remove UPS-Module compartment protection covers.

**CAUTION:**

**Two persons are needed to insert the module into the UPS Frame. The weight of a 20 kVA module is 56 kg. (a 10 kVA module is 49 kg.)**

- 2) Slide the UPS Module about  $\frac{3}{4}$  into the dedicated UPS compartment (Do not slide the UPS-Module into the cabinet far enough to mate the rear connector).
- 3) Connect Control Panel cable to connector JD7.
- 4) Slide the UPS module to its final position and push firmly to assure good contact on the rear connector.

**CAUTION:**

**This procedure must be followed in the order given because the rear UPS module connector will have working voltage applied.**

- 5) Tighten the four screws on the front of the module.
- 6) Reconnect cables on connectors JD4 and JD7.
- 7) Check if the LED LINE1 is green. If yes, the utility voltage is OK; On the LCD: “LOAD OFF, SUPPLY FAILURE” will appear and the LED-indicators will indicate as shown below:

<b>LED Indicator</b>	<b>Color</b>
LINE 1	Green
LINE 2	OFF
BYPASS	OFF
INVERTER	OFF
BATTERY	Flashing Green

- 8) Make sure the bypass fuses (F2) are inserted (front of Module);
- 9) Simultaneously press both “ON/OFF” Buttons to start the UPS.
- 10) Insure that all modules are in the Bypass Mode. If not, perform COMMAND “LOAD TO BYPASS” for each module not in Bypass Mode.
- 11) Verify all modules are on bypass by observing the LED indicators as shown below:

	Load on Bypass	Load Protected
<b>LED Indicator</b>	<b>Color</b>	<b>Color</b>
LINE 1	Green	Green
LINE 2	Green	Green
BYPASS	Green	OFF
INVERTER	OFF	Green
BATTERY	Green	Green

- 12) Close Parallel Isolator Switch IA2 corresponding to the replaced module (position ON). All modules are now operating in parallel.
- 13) Open Maintenance Bypass (IA1) by turning it to position “OFF”. The load is now supplied by the static circuit in all connected modules. Check LED indicators on the corresponding control panels to verify this. They should indicate as shown below:

<b>LED Indicator</b>	<b>Color</b>
LINE 1	Green
LINE 2	Green
BYPASS	Green
INVERTER	OFF
BATTERY	Green

14) Transfer load to inverter mode by means of COMMAND “LOAD TO INVERTER” on any one of the three control panels. ON the LCD panel, “LOAD PROTECTED” will appear and the LED indicator will indicate as shown below:

LED Indicator	Color
LINE 1	Green
LINE 2	Green
BYPASS	OFF
INVERTER	Green
BATTERY	Green

**THE LOAD IS NOW PROTECTED BY THE 9320 UPS**

# *Responding to System Events*

## **9.1 Alarms**

In the event of an alarm condition, the red LED-Indicator "Alarm" and the audible alarm will turn on.

In this case proceed as follows:

- A. Silence the audible alarm by pressing the "Reset" button.
- B. Identify the cause of the alarm condition by means of the EVENT LOG in the MAIN menu.
- C. In case of alarm conditions, please contact the Invensys Global Service Center.
- D. Fault identification and suggested corrective action is given on the following pages.

## **9.2 Menu, Commands, Event Log, and Measurements**

In Chapter 4 there is a detailed description of the Menu, Commands, Event Log and Measurements that can be operated and displayed on the LCD. The List of Alarms and Messages are shown in Section 9.3.

## 9.3 Fault Identification and Correction

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The major alarm conditions that will be encountered are shown in the following table:

Alarm Condition	Meaning	Suggested Solution
UPS FAULT	There is a fault in the UPS and therefore normal operation cannot be guaranteed.	Call the authorized service center for assistance
MAINS FAILURE	The utility power supply is outside its prescribed tolerance.	The input power to UPS is too low or missing. If site power appears to be OK, check the input circuit breakers etc. supplying the UPS
OVERCURRENT OR SHORT CIRCUIT	There is a short circuit at the output of UPS. (on load side)	Check all output connections and repair as required.
OVERLOAD	Load exceeds the UPS rated power.	Identify which piece of equipment is causing the overload and remove it from the UPS.
OVERTEMPERATURE	UPS temperature has exceeded the allowed value.	Check that the ambient temperature of the UPS is less than 40° C. and that cooling air flow is not blocked. If the ambient temperature is normal call the authorized service center for assistance.
BATTERY CHARGER OFF	The attached battery and the battery charger set-up do not correspond or battery charger fault.	Call the authorized service center for assistance.
INVERTER FAULT	Inverter is faulty.	Call the authorized service center for assistance.
NON-SYNCH	The inverter and utility power are not synchronized.	The frequency of the input voltage to the UPS is outside operational limits and the UPS static bypass has been temporarily disabled.
BATTERY LOW	The battery is nearly discharged.	Shutdown load connected to UPS before the UPS switches itself off to protect its batteries
MANUAL BYP IS CLOSED	Maintenance Bypass closed. Load supplied by utility power.	This alarm is only displayed if the UPS is on Maintenance Bypass

## ***10.1 X – Slot Communication Modules***

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This section describes the several types of X-Slot cards, which can be used with the Powerware 9320. X-Slot cards allow the UPS to communicate to a variety of environments and with different types of devices. The Powerware 9320 is compatible with any X-Slot card, including, but not limited to:

- ConnectUPS™ SNMP/WEB Card – provides 10Base-T Ethernet connectivity for web-based remote monitoring in addition to SNMP capabilities.
- ConnectUPS M SNMP Card – provides 10Base-T Ethernet connectivity for SNMP-based remote monitoring.
- Single-Port Card – provides one serial communication port.
- USB Card – provides a USB connection to your Windows PC.
- Multi-Server Card – provides additional serial communication ports that can communicate with additional computers.
- Modbus Card – provides RS-485 and RS-232 Modbus RTU connectivity for integration with building management systems.
- Relay Card – provides dry relay contacts for AS/400 signal compatibility.

Individual x-slot card documentation is supplied with the provided card or is available at [www.powerware.com](http://www.powerware.com)

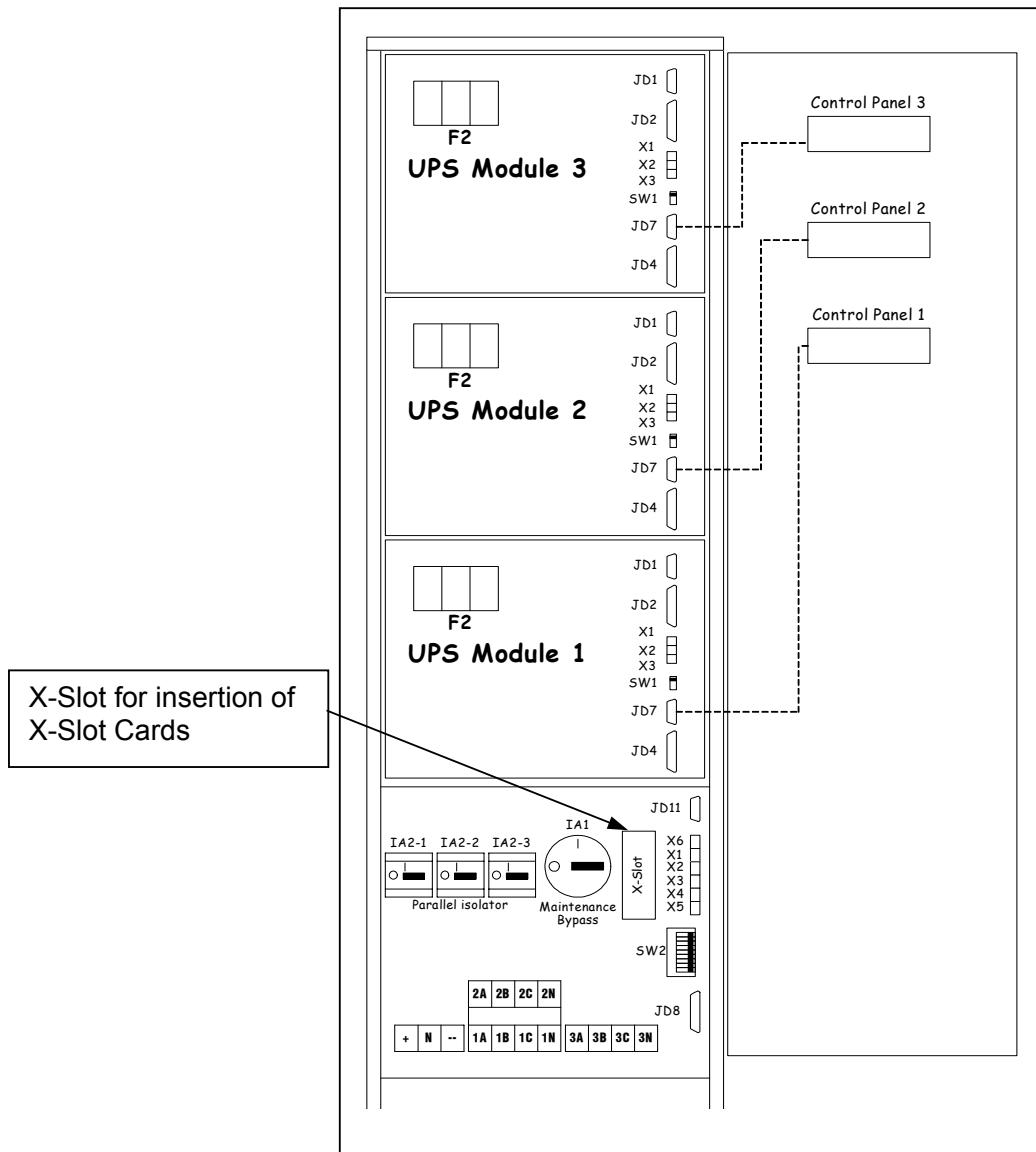


Figure 10-1a. X-Slot Location on Front of Powerware 9320-C03 UPS Cabinet

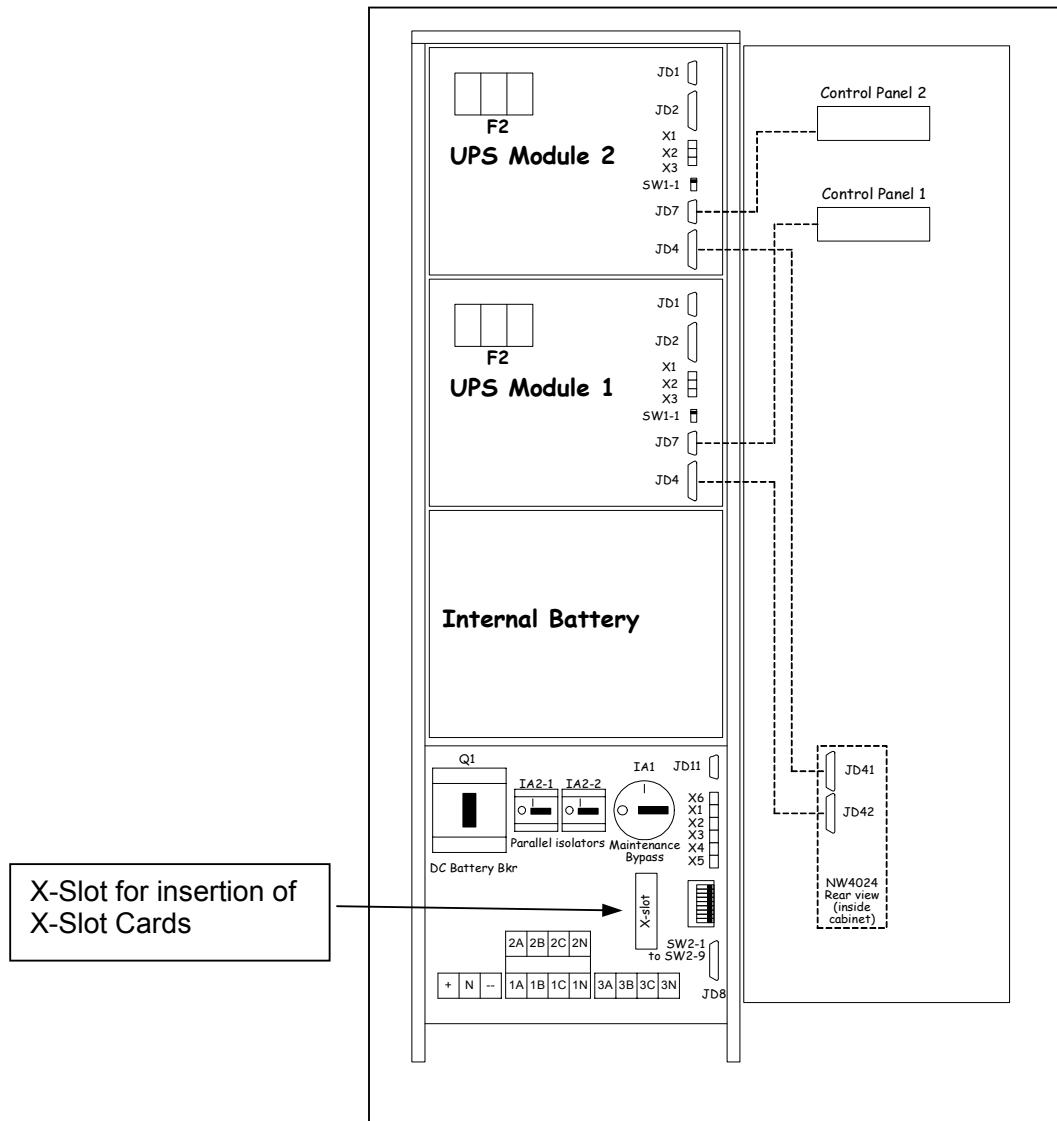


Figure 10-1b. X-Slot Location on Front of Powerware 9320-C02 UPS Cabinet

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## Options

### 11.1 Generator ON Facility

The generator ON facility must use a normally open contact that closes to indicate that a generator is running and supplying input power to the UPS. When used, this facility disables the UPS static bypass and prevents the UPS from transferring the load into the generator power supply. The user may also elect prevention of battery charging while on generator input. Both or either of these features may be selected via the control panel. (See section 7.3.8, Set Up)

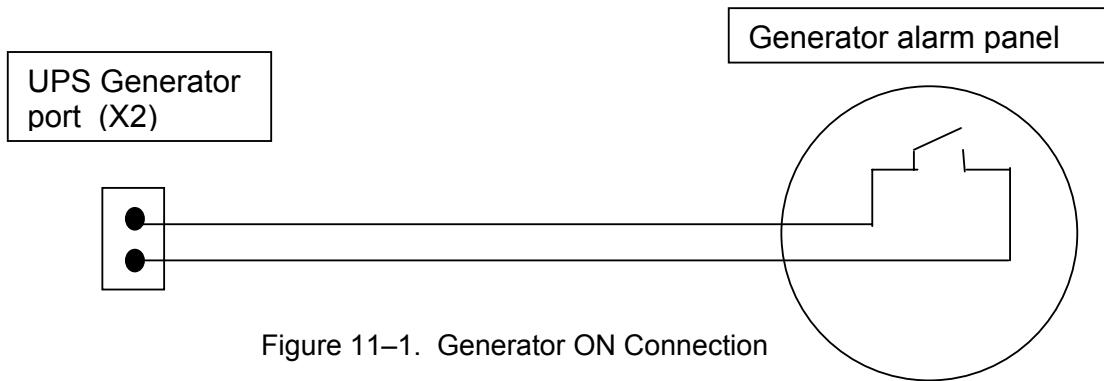


Figure 11–1. Generator ON Connection

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# *Maintaining the UPS System*

## **12.1 General**

The components inside the UPS cabinet are secured to a sturdy metal frame. All repairable parts and assemblies are located for easy removal, and very little disassembly. This design allows authorized service personnel to perform routine maintenance and servicing quickly.

You must schedule periodic performance checks of your UPS system to keep it running properly. Regular routine checks of operation and system parameters will enable your system to function efficiently for many trouble-free years.

## **12.2 Important Safety Instructions**

Remember that your UPS system is designed to supply **power EVEN WHEN DISCONNECTED FROM THE UTILITY POWER**. The UPS cabinet interiors are unsafe until the DC power source is disconnected and all capacitors are discharged. After disconnecting the utility power and the DC power, authorized service personnel should wait at least 5 minutes for capacitor bleed off before attempting internal access to the UPS cabinet.

**WARNING:**

All the operations in this section must be performed by properly trained personnel.

By opening, removing or replacing the UPS-modules and module covers you risk exposure to dangerous voltages!

Do not leave the UPS-module compartment without an appropriate protective

**DANGER:**

**LETHAL VOLTAGE PRESENT:** This unit should not be operated with the cabinet doors open or protective panels removed. Do not make any assumptions about the electrical state of any cabinet in the UPS system.

Since each battery string is an energy source in itself, opening the Battery Circuit Breaker does not de-energize the voltage within the battery string. **DO NOT ATTEMPT TO ACCESS ANY INTERNAL AREA OF THE BATTERY STRING YOURSELF.** **VOLTAGES ARE ALWAYS PRESENT IN THE BATTERY STRING.** If you suspect that a battery string needs service, you should contact Invensys Global Services.

## ***12.3 Performing Preventive Maintenance***

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The UPS system requires very little preventive maintenance. However, the system should be inspected periodically to verify that the units are operating normally and that the batteries are in good condition.

### **Perform the following checks DAILY:**

1. Check the area surrounding the UPS system. Ensure the area is not cluttered, allowing free access to the unit.
2. Ensure the air intakes (vents on the bottom) and exhaust opening(s) on the back of the cabinet are not blocked.
3. Ensure the operating environment is within the parameters specified in Chapter 13, "Product Specifications."
4. Ensure the UPS is in Normal mode. (Proper LED indicators are illuminated and the LCD display shows "LOAD PROTECTED"). If the alarm LED is illuminated or the Normal status LEDs are not illuminated, contact Invensys Global Services.

### **Perform the following check MONTHLY:**

1. Review the Event Log for any operational issues that need attention.

### **ANNUAL maintenance:**

Annual preventive maintenance should be performed only by authorized service personnel familiar with maintenance and servicing of the UPS system. Contact Invensys Global Services for more information about service offerings.

### **BATTERY Test:**

The battery test takes approximately 3 minutes and should be performed only if:

- There are no alarm conditions
- The battery is fully charged
- Utility supply is present and normal

The battery testing can be carried out independently of the operation mode (OFF-LINE or ON-LINE) and whether or not the load is connected. The battery test procedure can be performed from the UPS front panel. See Chapter 7, "Using the Control Panel".

### **BATTERY Maintenance:**

Contact Invensys Global Services for battery maintenance. Only authorized service personnel should perform Battery replacement and maintenance.

## Product Specifications

### 13.1 System Information

The UPS systems are housed in freestanding cabinets with safety shields behind the front panels. The UPS systems are available in 60 Hz configurations with a maximum rating of 60 kVA output per cabinet. The following sections detail the input output, environmental and battery specifications for each model

### 13.2 UPS System Input

<b>Operating Input Voltage (Nominal +15 / -20%)</b>	208 VAC for operation from 166 VAC to 239 VAC (60 Hz)		
<b>Operating Input Frequency Range</b>	45 – 65 Hz (continuous duty)		
<b>Maximum Input Current 9320-C03</b>	30 kVA Model 60 kVA Model	(3 x 10 kVA modules) (3 x 20 kVA modules)	90 amperes 183 amperes
<b>Maximum Input Current 9320-C02</b>	20 kVA Model 40 kVA Model	(2 x 10 kVA modules) (2 x 20 kVA modules)	60 amperes 122 amperes
<b>Input Current Harmonic Content</b>	Less than 10% input THD at full load		
<b>Power Factor</b>	Minimum 0.98		
<b>Battery Voltage</b>	10 kVA modules: $\pm 168$ volt nominal (center point connected to neutral) 20 kVA modules $\pm 168$ volts nominal (center point connected to neutral)		
<b>Maximum Battery Charge Current</b>	Adjustable up to 12 amperes per module (batteries to 400AH)		

### 13.3 UPS System Output

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<b>DC Ripple</b>	(less than 1% voltage ripple)
<b>UPS Output Current-C03</b>	166 amperes/cabinet maximum, actual based on modules used
<b>UPS Output Current-C02</b>	110 amperes/cabinet maximum, actual based on modules used
<b>UPS Output Capacity</b>	100% rated current at 0.8 power factor
<b>Output Voltage Regulation</b>	±1.5% (10–100% load)
<b>Output Voltage Harmonic Content</b>	Less than 1%
<b>Output Voltage Balance</b>	Each phase may be loaded to 100% current independently with voltage regulation within stated tolerance.
<b>Output Voltage Phase Displacement</b>	120 degrees between phases ± 0.01 degree
<b>Output Transients</b>	< ±4% for 0–100% or 100% to 0% load change
<b>Frequency Regulation</b>	±0.1% free running
<b>Synchronous to Bypass</b>	No-break transfer
<b>Frequency Slew Rate</b>	1 Hz per second maximum
<b>Overload Capacity @ 25°C (based on kVA rating)</b>	101% to 110% for 10 minutes 111% to 150% for 30 seconds
<b>Maximum Output Capability</b>	150% RMS for 30 seconds without bypass

### 13.4 Environmental Specifications

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<b>Dimensions (W x H x D) mm (in.)</b>	550 (21.7) x 1800 (70.9) x 750 (29.6)
<b>Weight lbs. (kg) 3 x 10 kVA / 3 x 20 kVA modules Model 9320-C03</b>	558 (253) / 598 (271)
<b>Weight lbs. (kg) 2 x 10 kVA / 2 x 20 kVA modules Model 9320-C02 (w/maximum batteries)</b>	1171 (531) / 1197 (543)
<b>Operating temperature</b>	0 to 40°C (32 to 104°F)
<b>Operating Altitude</b>	1500 meters (5000 feet) with no derating
<b>Storage Temperature</b>	0 to 50°C (32 to 122°F)
<b>Relative Humidity</b>	Maximum 95%, non-condensing
<b>Audible Noise with 100%/75% Load</b>	65/63 dBA
<b>EMI Suppression</b>	IEC 62040-3 & FCC A
<b>Electrostatic Discharge (ESD) Immunity</b>	IEC 801-2
<b>Applicable Standards</b>	UL 1778 (Computer Room Suitable)

# *Appendix A – Customer Information*

The information in this appendix will help you plan for and install your UPS system. This appendix contains the following:

Table A	Power Wiring Installation Notes 9320 – CO3 (3 x 10 kVA) and 9320 – CO2 (2 x 10 kVA)
Table B	Power Wiring Installation Notes 9320 – CO3 (3 x 20 kVA) and 9320 – CO2 (2 x 20 kVA)
Table C	UPS Power Cable Terminations 9320 – CO3 and 9320 – CO2
Table D	Power Cable Conduit Requirements 9320 – CO3 and 9320 – CO2
Table E	Maximum Input Circuit Breaker Ratings (all models)
Table F	Maximum Output Circuit Breaker Ratings (all models)
Table G	Customer Interface Inputs and Outputs (all models)
Table H	Customer interface to JD2
Table I	Customer connections to JD1
Table J	Equipment Weight
Table K	System Clearances
Table L	Air Conditioning or Ventilation Requirements
Figure A – 1	Front View of Powerware 9320 showing customer connections
Figure A – 2	Label of Powerware 9320
Figure A – 3	Oneline diagram of Powerware 9320
Figure A – 4a	Power terminal connections for Powerware 9320-CO3
Figure A – 4b	Power terminal connections for Powerware 9320-CO2
Figure A – 5, –6, -7	UPS Cabinet Dimensions

**Table A. INPUT/OUTPUT Ratings & External Wiring Requirements for Powerware 9320 – CO2 & CO3**

		<b>Modules (kVA):</b>	<b>2 x 10</b>	<b>3 x 10</b>
<b>Ratings</b>		<b>Units</b>	<b>Rating @ 50/60 Hz</b>	
<b>Basic unit ratings at 0.8 lagging PF load</b>		kVA	<b>20</b>	<b>30</b>
		kW	<b>16</b>	<b>24</b>
		INPUT/ OUTPUT VOLTAGE	<b>208</b>	<b>208</b>
<b>AC INPUT A</b>	AC Input to UPS (0.95 min. PF) 3 phase, 1 neutral, 1 ground Minimum conductor size *Max. amps include full load current plus battery recharge current	Amps*	<b>60</b>	<b>90</b>
		AWG (each)	<b>4</b>	<b>2</b>
<b>DC INPUT C</b>	DC Input - Ext. Battery source to UPS (1) positive, (1) negative, (1) mid-point	VDC (nominal) Amps	<b>+/- 168</b> <b>54</b>	<b>+/- 168</b> <b>80</b>
	Minimum conductor size	AWG (each)	<b>2</b>	<b>1/0</b>
<b>AC OUTPUT D</b>	AC Output to Critical Load - Full Load Current 3 phase, 1 neutral, 1 ground	Amps	<b>56</b>	<b>84</b>
	Minimum conductor size	AWG (each)	<b>4</b>	<b>2</b>

**Note:** Refer to Figure A – 3 on system one line diagram for the bold letter callout locations.

Read and understand the following notes while planning your installation:

1. Refer to national and local electrical codes for acceptable external wiring practices.
2. Material and labor for external wiring requirements are to be provided by designated personnel.
3. For external wiring, use conductors rated for 90°C operation. See the appropriate column in Tables A and B.
4. Wire ampacities are chosen from Table 310-16 of the NEC.
5. A neutral feeder is required for both the main and bypass inputs to this system, sized to provide for harmonic currents generated by non-linear loads, per NEC, in Tables A and B.
6. Refer to section 1 of this manual for installation instructions.

**Table B. INPUT/OUTPUT Ratings & External Wiring Requirements for Powerware 9320 – CO2 & CO3**

		<b>Modules (kVA):</b>	<b>2 x 20</b>	<b>3 x 20</b>
<b>Ratings</b>		<b>Units</b>	<b>Rating 50/60 Hz</b>	
<b>Basic unit ratings at 0.8 lagging PF load</b>		kVA	<b>40</b>	<b>60</b>
		kW	<b>32</b>	<b>48</b>
		INPUT/OUTPUT VOLTAGE	<b>208</b>	<b>208</b>
<b>AC INPUT   A</b>	AC Input to UPS (0.95 min.PF) 3 phase, 1 neutral, 1 ground Minimum conductor size *Max. amps include full load current plus battery recharge current		Amps*	<b>122</b>
			AWG (each)	<b>2/0</b>
<b>DC INPUT   C</b>	DC Input - Ext. Battery source to UPS (1) positive, (1) negative, (1) mid-point		VDC (nominal) Amps	<b>+/- 168</b>
			AWG (each)	<b>107</b>
	Minimum conductor size		<b>1/0</b>	<b>4/0</b>
<b>AC OUTPUT   D</b>	AC Output to Critical Load - Full Load Current 3 phase, 1 neutral, 1 ground		Amps	<b>112</b>
			AWG (each)	<b>1/0</b>
	Minimum conductor size		<b>4/0</b>	

**Note:** Refer to Figure A – 3 on system one line diagram for the bold letter callout locations.

7. Terminals are UL rated at 90° C. Refer to Table C for power cable terminations and Table D for conduit requirements. Figure A-1 shows the location of power cable terminals inside the UPS.

<b>Table C. UPS Power Cable Terminations 9320 – CO3</b>					
<i>Terminal Function</i>	<i>Terminal</i>	<i>Function</i>	<i>Size of Pressure Termination</i>	<i>Tightening Torque N-M (lb-in.)</i>	<i>Int.Hex Size (in.)</i>
AC Input to UPS (Mains)	A	Phase A	1 - #6-350 kcmils	42.4 (375)	3/8
	B	Phase B	1 - #6-350 kcmils	42.4 (375)	3/8
	C	Phase C	1 - #6-350 kcmils	42.4 (375)	3/8
	N	Neutral	1 - #6-350 kcmils	42.4 (375)	3/8
AC Output to Critical Load	A	Phase A	1 - #6-350 kcmils	42.4 (375)	3/8
	B	Phase B	1 - #6-350 kcmils	42.4 (375)	3/8
	C	Phase C	1 - #6-350 kcmils	42.4 (375)	3/8
	N	Neutral	1 - #6-350 kcmils	42.4 (375)	3/8
DC Input from Battery to UPS	+	Battery(+)	1 - #6-350 kcmils	42.4 (375)	3/8
	N	Mid-point	1 - #6-350 kcmils	42.4 (375)	3/8
	-	Battery (-)	1 - #6-350 kcmils	42.4 (375)	3/8
Customer Ground	Protective Ground	Protective Ground	4 - #6-350 kcmils	(As Required)	3/8

**Table C. (cont) UPS Power Cable Terminations 9320 – CO2**

Terminal Function	Terminal	Function	Size of Pressure Termination	Tightening Torque N-M (lb-in.)	Int.Hex Size (in.)
AC Input to UPS (Mains)	A	Phase A	1- #12 - 4/0 Awg		Slot
	B	Phase B	1- #12 - 4/0 Awg		Slot
	C	Phase C	1- #12 - 4/0 Awg		Slot
	N	Neutral	1- #12 - 4/0 Awg		Slot
AC Output to Critical Load	A	Phase A	1- #12 - 4/0 Awg		Slot
	B	Phase B	1- #12 - 4/0 Awg		Slot
	C	Phase C	1- #12 - 4/0 Awg		Slot
	N	Neutral	1- #12 - 4/0 Awg		Slot
DC Input from Battery to UPS	+	Battery(+)	1- #12 - 4/0 Awg		Slot
	N	Mid-point	1- #12 - 4/0 Awg		Slot
	-	Battery (-)	1- #12 - 4/0 Awg		Slot
Customer Ground	Protective Ground	Protective Ground	4 - #16 – 1 Awg		Slot

8. Per NEC article 300-20 (a), all three-phase conductors must be run in the same conduit. Neutral and ground must be run in the same conduit as the phase conductors.
9. Conduit is sized to accommodate one neutral conductor the same size as the phase conductor and one protective ground wire of the same size.
10. Conduit sizes were chosen from NEC Table C1, type letters RHH, RHW, RHW-2, TW, THW, THHW, and THW-2.

**Table D. Power Cable Conduit Requirements Powerware 9320- CO3 & C02**

Powerware Product Model	Terminal	Wires in Conduit	Minimum Conduit Size (in.)	No. of Conduits
9320-C03 30 kVA (3 x 10)	Rectifier Input (A,B,C,N,G)	<b>5</b>	<b>2.0 inches</b>	<b>1</b>
	Ext. Battery Source (+,N,-,G)	<b>4</b>	<b>2.0 inches</b>	<b>1</b>
	Output (A,B,C,N,G)	<b>5</b>	<b>2.0 inches</b>	<b>1</b>
9320-C03 60 kVA (3 x 20)	Rectifier Input (A,B,C,N,G)	<b>5</b>	<b>3.0 inches</b>	<b>1</b>
	Ext. Battery Source (+,N,-,G)	<b>4</b>	<b>2.5 inches</b>	<b>1</b>
	Output (A,B,C,N,G)	<b>5</b>	<b>2.5 inches</b>	<b>1</b>
9320-C02 20 kVA (2 x 10)	Rectifier Input (A,B,C,N,G)	<b>5</b>	<b>1.5 inches</b>	<b>1</b>
	Ext. Battery Source (+,N,-,G)	<b>4</b>	<b>1.5 inches</b>	<b>1</b>
	Output (A,B,C,N,G)	<b>5</b>	<b>1.5 inches</b>	<b>1</b>
9320-C02 40 kVA (2 x 20)	Rectifier Input (A,B,C,N,G)	<b>5</b>	<b>2.5 inches</b>	<b>1</b>
	Ext. Battery Source (+,N,-,G)	<b>4</b>	<b>2.0 inches</b>	<b>1</b>
	Output (A,B,C,N,G)	<b>5</b>	<b>2.5 inches</b>	<b>1</b>

11. External overcurrent protection is not provided by this product, but is required by codes. Refer to A and B for wiring requirements. If an output lockable disconnect is required, it is to be supplied by designated personnel.
12. Table E lists the maximum rating for input circuit breakers.

13. Nominal battery voltage is computed at 2 volts per cell as defined by Article 480 of the NEC. Rated battery current is calculated using the nominal computed voltage.

<b>Table E. Maximum Input Circuit Breaker Ratings [Amperes]</b>		
<i>Powerware Model</i>	<i>Input Voltage Rating</i>	
	208 VAC	DC
9320 – CO3 (3 x 10 kVA)	110	100
9320 – CO3 (3 x 20 kVA)	250	225
9320 – CO2 (2 x 10 kVA)	75	100
9320 – CO2 (2 x 20 kVA)	150	150

**CAUTION:**

**To reduce the risk of fire, connect only to a circuit provided with maximum input circuit breaker current ratings from Table E in accordance with the National Electric code, ANSI/NFPA 70.**

14. The input and bypass feeds should be symmetrical about ground.
15. The line-to-line unbalanced output capability of the Powerware 9320 UPS is limited only by the full load per phase current values for AC output to critical load shown in Tables A and B.
16. Output overcurrent protection and output disconnect switches are to be provided by the user. Table F lists the maximum rating for output circuit breakers satisfying the criteria for both.

<b>Table F. Maximum Output Circuit Breaker Ratings (Amperes)</b>	
<i>Powerware Model</i>	<i>At Rated Output voltage of 208 VAC</i>
9320 – CO2 (2 x 10 kVA)	70
9320 – CO2 (2 x 20 kVA)	150
9320 – CO3 (3 x 10 kVA)	110
9320 – CO3 (3 x 20 kVA)	225

1. Use Class 1 wiring methods (as defined by the NEC) for control wiring. Install the control wiring in separate conduit from the power wiring. The wire should be rated at 150 volts, 5 amperes minimum.
2. Refer to tables G, H, and I and to Chapters 2, 4, and 11 of this manual for customer interface wiring.

**Table G. Customer Interface Inputs and Outputs**

Terminal	Name	Description
X1	Emergency Power Off	X1 – 1 and X1 – 2 (no polarity)
X2	Generator On	X2 – 1 and X2 – 2 (no polarity)
X3, X4, X5	Not used	Not used
X6	Battery Shunt trip breaker control	X6 – 1 and X6 – 2 (+12V & com)
JD-2-1	Utility Fail Alarm (NO)	Utility Fail Alarm
JD-2-2	Utility OK	Utility Present
JD-2-3	Common	Common
JD-2-4	Load on Inverter message (NO)	Load on inverter message
JD-2-5	Load on inverter message (NC)	Load not on inverter message
JD-2-6	Common	Common
JD-2-7	Battery Low Alarm (NO)	Battery voltage low alarm
JD-2-8	Battery OK	Battery voltage OK
JD-2-9	Common	Common
JD-2-10	Load on utility (bypass mode)	Load on utility/bypass
JD-2-11	Load on utility/bypass (NC)	Load not on utility/bypass
JD-2-12	Common	Common
JD-2-13	Common Alarm (NO)	Common alarm
JD-2-14	No alarm condition	No alarm
JD-2-15	Common	Common
JD-2-16	Not used	Not used
JD-2-17	Not used	Not used
JD-2-18	Not used	Not used
JD-2-19	Not used	Not used
JD-2-20	Not used+12 volt customer input	Not usedAux. Signal power input
JD-2-21	Not usedGround customer input	Not usedGround input
JD-2-22	Ground	Ground
JD-2-23	+12 volts	+12 volts ( $I_{max.} = 100$ ma.)
JD-2-24	Not used	Not used
JD-2-25	Not used	Not used

**Table H. Definition of pin connections on JD2 (25 pin DB-25P/F)**

Pin	Contact	Signal		Function
1		ALARM	MNS	Mains failure
2				Mains present
3				Common
4		Message	LD-INV	Load on inverter
5				
6				Common
7		Alarm	BATT_LOW	Battery low
8				Battery OK
9				Common
10		Message	LD_MNS	Load on Mains (BYPASS mode)
11				
12				Common
13		Alarm	COMMON_ALARM	Common Alarm
14				No Alarm Condition
15				Common
16		NC		
-				Not Connected
19				
20				For future use
21				For future use
22	PS_12			GND
23	PS_12			+ 12V (Imax = 100 mA)
24				Not Connected
25				Not Connected

Contacts are rated at 60 volts maximum DC or 30 volts RMS AC, and 500 mA. maximum current and should be supplied by a LVLE source in compliance with UL 1778

<b>Table J. Installed Equipment Weight lbs (kg)</b>		<b>[+65 lbs for shipping weight]</b>				
Internal battery strings		<b>None</b>	<b>1 String</b>	<b>2 Strings</b>	<b>3 Strings</b>	<b>4 Strings</b>
Product	Power Modules					
9320-CO2 20/10	1 x 10	324 (147)	507 (230)	690 (313)	873 (396)	1056 (479)
9320-CO2 40/20	1 x 20	338 (153)	---	703 (319)	886 (402)	1069 (485)
9320-CO2 20/20	2 x 10	439 (199)	---	805 (365)	988 (448)	1171 (531)
9320-CO2 40/40	2 x 20	465 (211)	---	---	---	1197 (543)
9320-CO3 30/10	1 x 10	329 (149)	---	---	---	---
9320-CO3 60/20	1 x 20	342 (155)	---	---	---	---
9320-CO3 30/20	2 x 10	443 (201)	---	---	---	---
9320-CO3 60/40	2 x 20	470 (213)	---	---	---	---
9320-CO3 30/30	3 x 10	558 (253)	---	---	---	---
9320-CO3 60/60	3 x 20	598 (271)	---	---	---	---

5. The clearances required around the UPS system are shown in Table K.

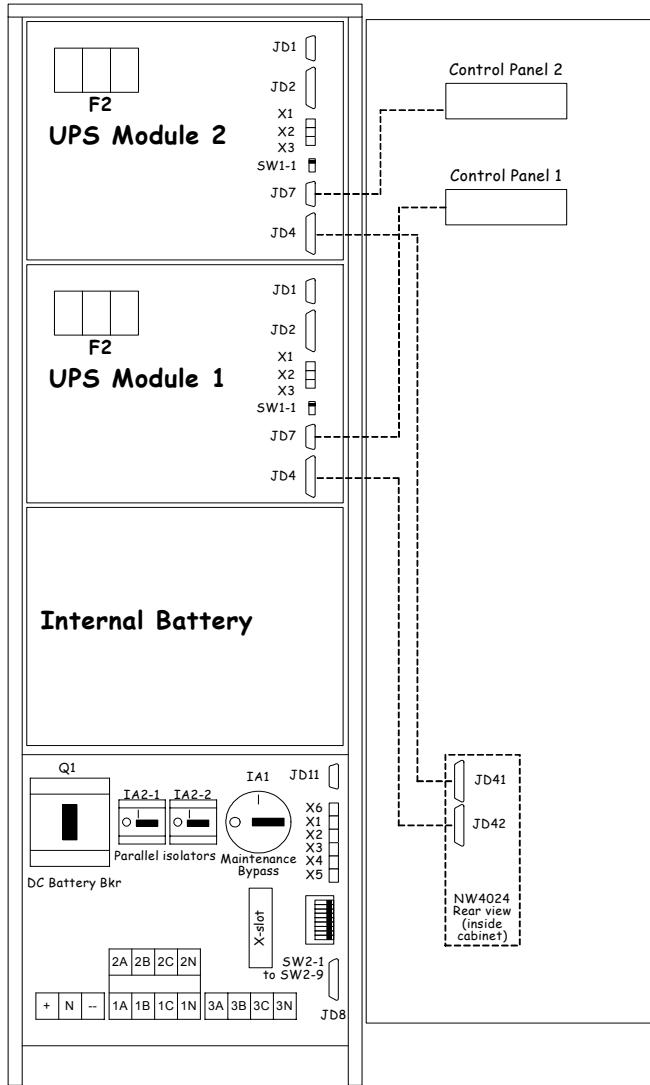
<b>Table K. System Clearances</b>	
From Front of Cabinet	36 inches working space
From Back of Cabinet	6 inches for ventilation
From Right or Left side of Cabinet	~0 inches clearance

6. The basic environmental requirements for operation of the UPS system are:

**Ambient Temperature Range:** 0 – 40° C. (32 – 104° F.)  
**Recommended Operating Range:** 20 – 25° C. (68 – 77° F.)  
**Maximum Relative Humidity:** 95%

The UPS ventilation requirements for heat removal are shown in Table L.

<b>Table L. Air Conditioning or Ventilation Requirements During Full Load Operation Powerware 9320 20 kVA and 40 kVA</b>		
<i>Powerware Model</i>	<i>Input/Output Voltage</i>	<i>Heat Rejection BTU/hr x 1000/hr (kW)</i>
9320 – CO2 (2 x 10 kVA)	208/208 linear load pf = 0.8	4.9 (0.7)
9320 – CO2 (2 x 20 kVA)	208/208 linear load pf = 0.8	9.8 (1.4)
9320 – CO2 (2 x 10 kVA)	208/208 linear load pf = 1.0	5.4 (0.8)
9320 – CO2 (2 x 20 kVA)	208/208 linear load pf = 1.0	10.8 (1.6)
9320 – CO2 (2 x 10 kVA)	208/208 100% non-linear load	6.1 (0.9)
9320 – CO2 (2 x 20 kVA)	208/208 100% non-linear load	12.2 (1.8)
9320 – CO3 (3 x 10 kVA)	208/208 linear load pf = 0.8	6.8 (1.0)
9320 – CO3 (3 x 20 kVA)	208/208 linear load pf = 0.8	13.7 (2.1)
9320 – CO3 (3 x 10 kVA)	208/208 linear load pf = 1.0	8.1 (1.2)
9320 – CO3 (3 x 20 kVA)	208/208 linear load pf = 1.0	16.2 (2.4)
9320 – CO3 (3 x 10 kVA)	208/208 100% non-linear load	9.2 (1.4)
9320 – CO3 (3 x 20 kVA)	208/208 100% non-linear load	18.3 (2.7)



### LABEL DATA:

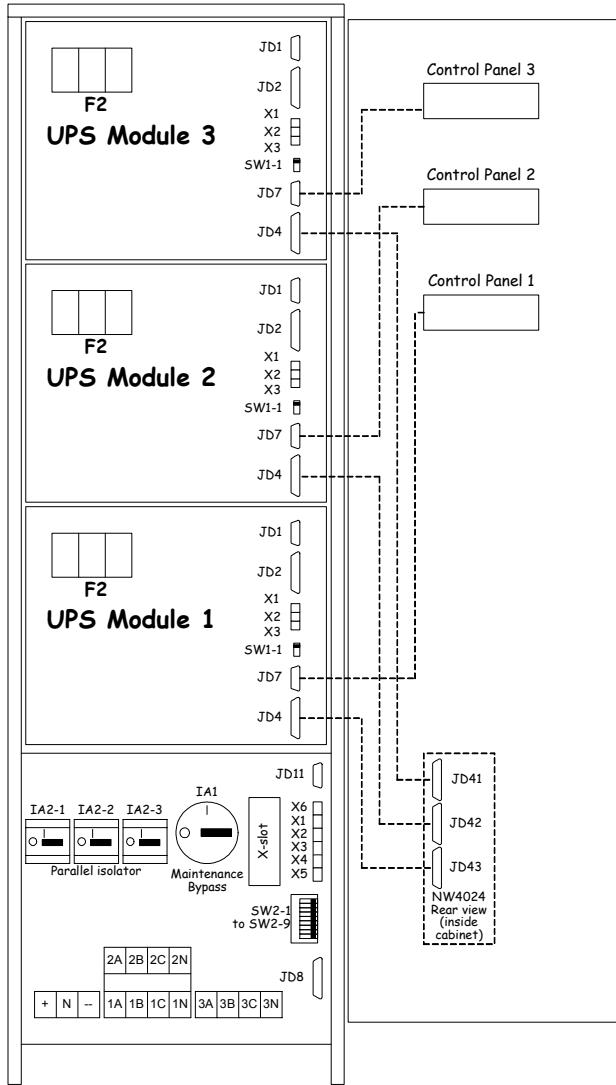
IA1	Maintenance Bypass
IA2-1,-2	Parallel Isolator (Mod. 1, 2)
JD1	Smart Port- RS232 (SUB-D9P/F)
JD2	Isolated Relay outputs (SUB-D25/F)
SW1-1	Single/Parallel Switch
SW2-1 to-9	System Configuration Switches
X1	Emergency Power OFF (EPO)
X2	Generator ON
X3	Battery Temperature Module #1
X4	Battery Temperature Module #2
X6	Battery Breaker control (EPO)
JD11	Serial Communication Port

SW1-1	Module Type
HIGH	Parallel Module
LOW	Single Module

SW2-1 to SW2-9	Single Cabinet
1	ON
2	ON
3	ON
4	ON
5	ON
6	ON
7	ON
8	ON
9	ON

Figure A-1a. Front View of Model 9320 – CO2

Powerware 9320 – CO2 10 kVA or 20 kVA Modules  
 Two modules per cabinet – 20 to 40 kVA System  
 Front View showing customer connections



### LABEL DATA:

IA1	Maintenance Bypass
IA2-1,-2,-3	Parallel Isolator (Mod. 1, 2, 3)
JD1	Smart Port- RS232 (SUB-D9P/F)
JD2	Isolated Relay outputs (SUB-D25/F)
SW1-1	Single/Parallel Switch
SW2-1 to-9	System Configuration Switches
X1	Emergency Power OFF (EPO)
X2	Generator ON
X3	Battery Temperature Module #1
X4	Battery Temperature Module #2
X5	Battery Temperature Module #3
X6	Battery Breaker control (EPO)
JD11	Serial communication port

SW1-1	Module Type
HIGH	Parallel Module
LOW	Single Module

SW2-1 to SW2-9	Single Cabinet
1	ON
2	ON
3	ON
4	ON
5	ON
6	ON
7	ON
8	ON
9	ON

Figure A-1b. Front View of Model 9320 – CO3

Powerware 9320-CO3 10 kVA or 20 kVA Modules  
 Three modules per cabinet – 30 to 60 kVA System  
 Front View showing customer connections

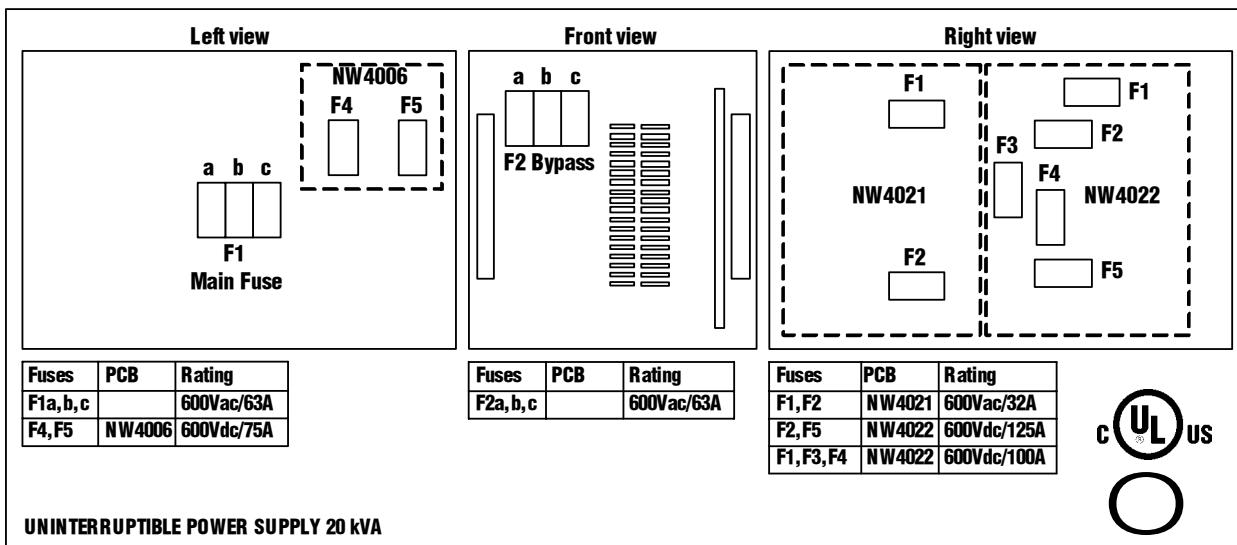
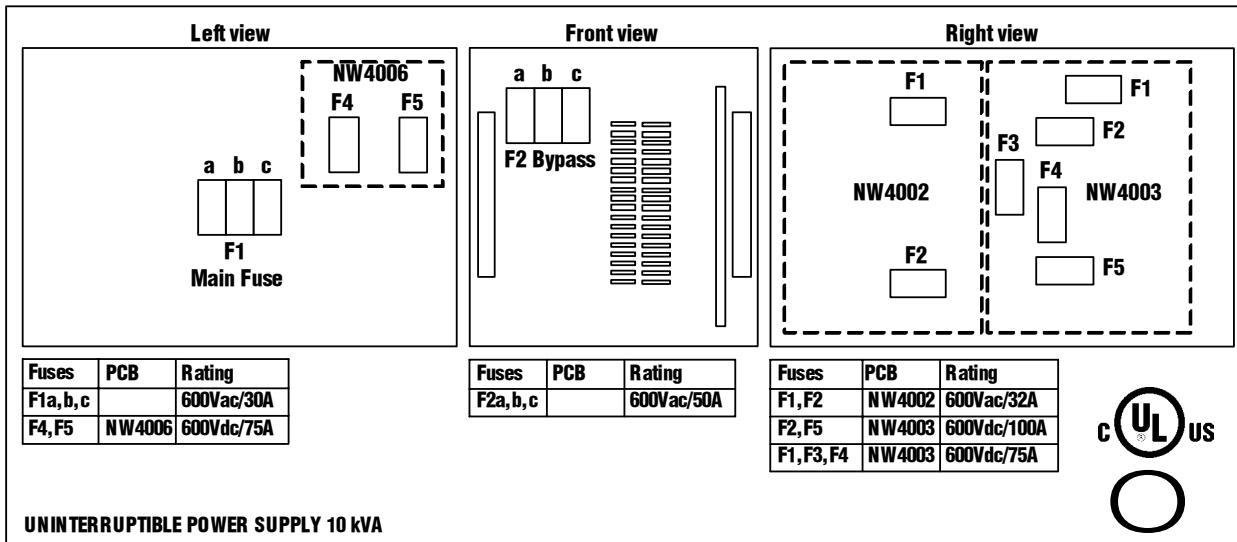


Figure A-2. Powerware 9320 series 10 kVA and 20kVA Module Labels

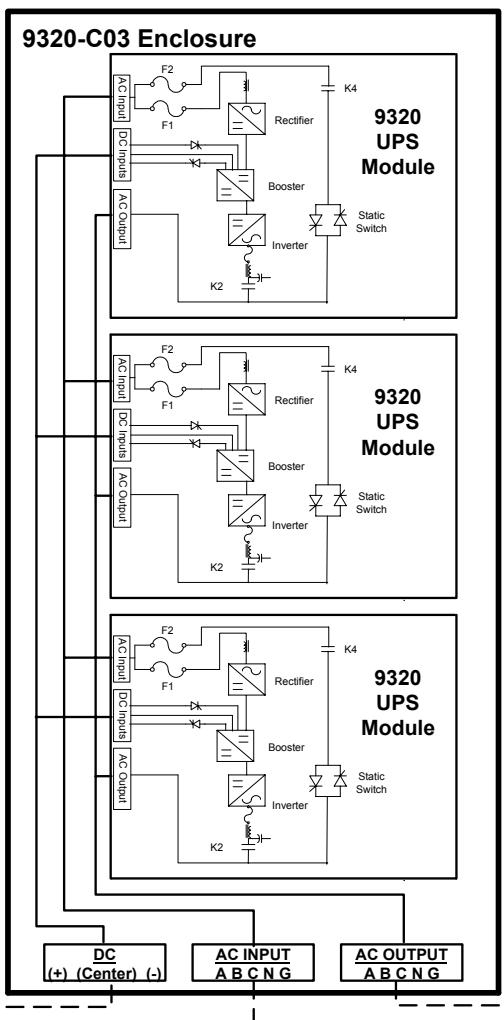
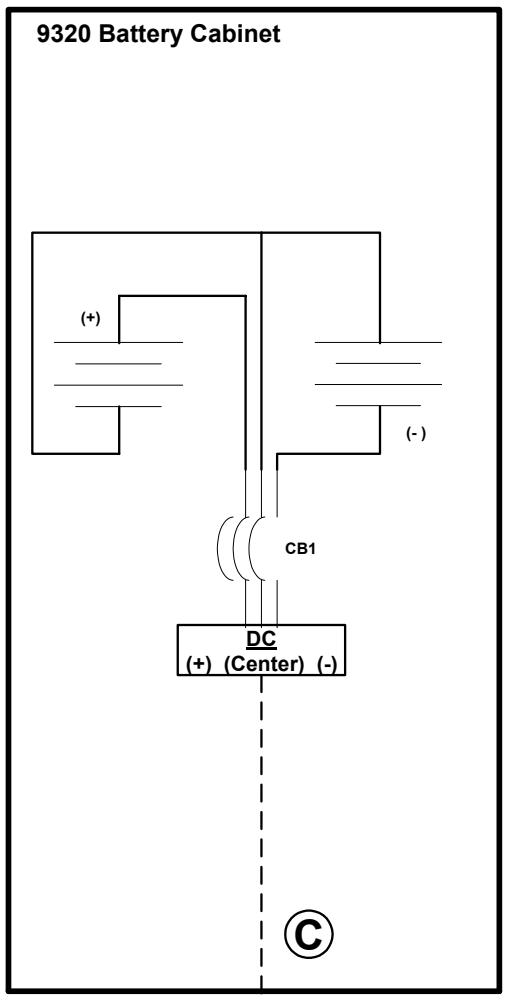


Figure A-3. Oneline Drawing, 9320-C03

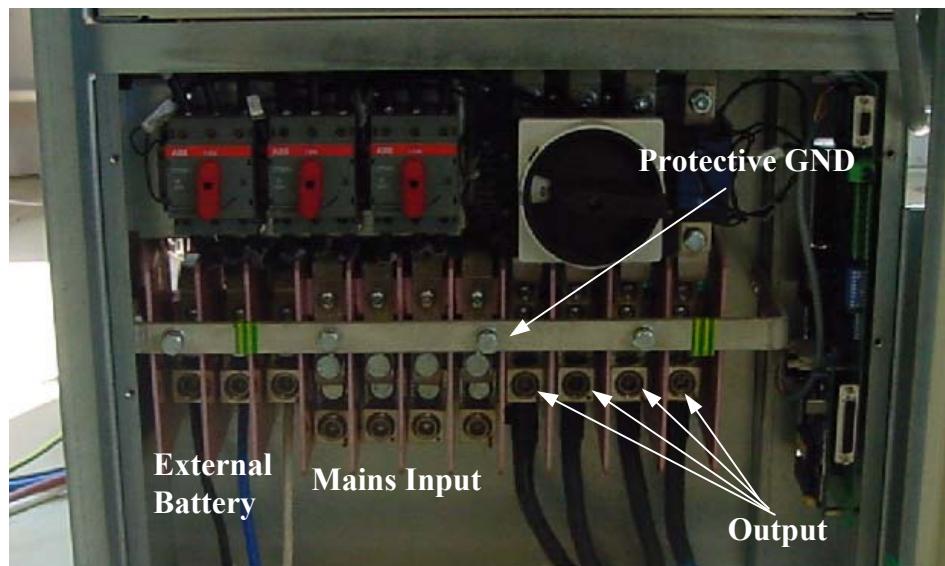


Figure A-4a. Power Terminals on Powerware 9320-CO3



Figure A-4b. Power Terminals on Powerware 9320-CO2

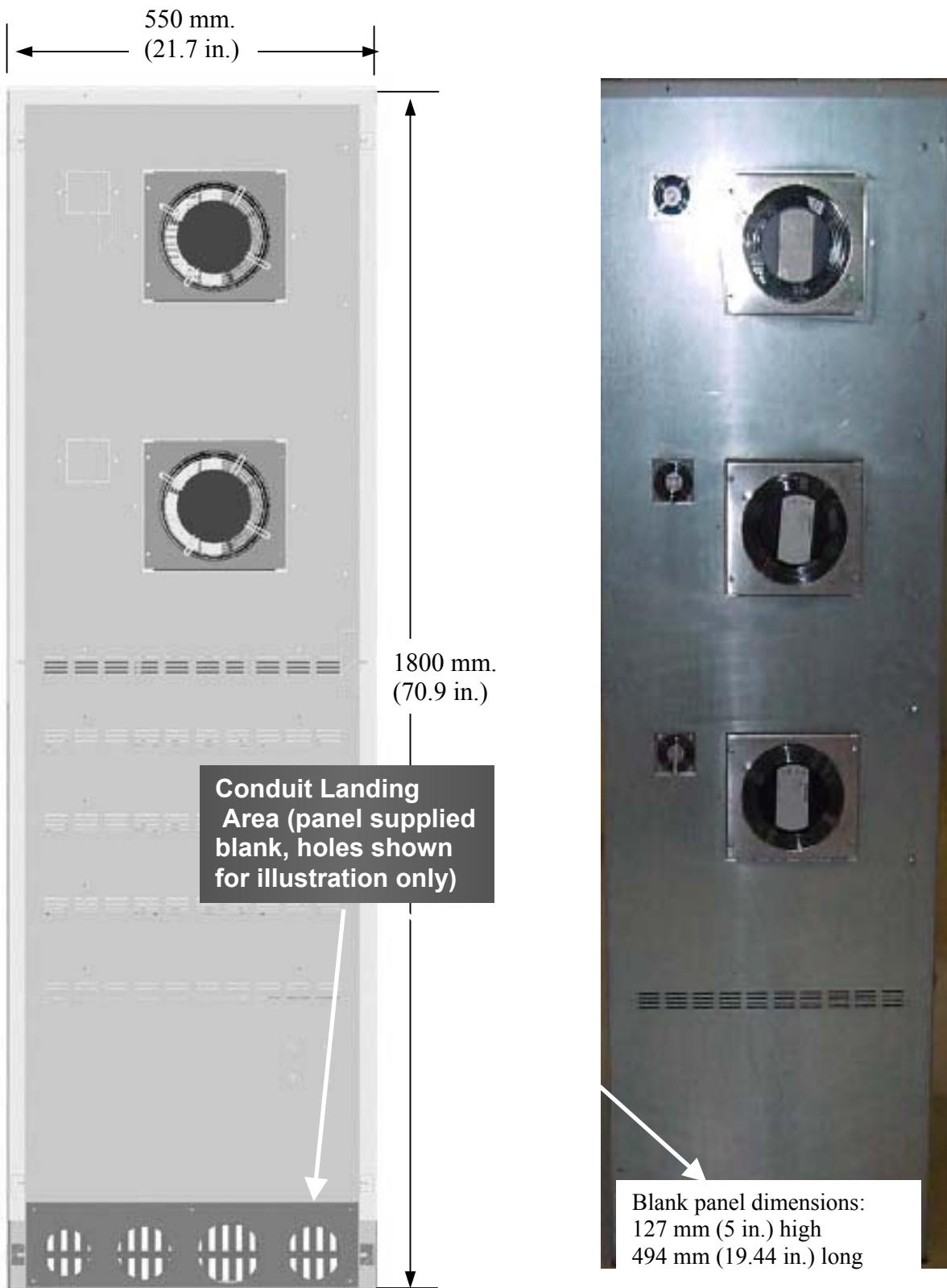


Figure A-5. 9320-CO2 (left) and 9320-CO3 (right) Dimensions (Rear View)



Figure A-6. 9320-CO3 Cabinet Dimensions



Figure A-7 9320-CO2 Cabinet without modules  
(dimensions same as 9320-CO3 cabinet)

## SYSTEM SPECIFICATIONS

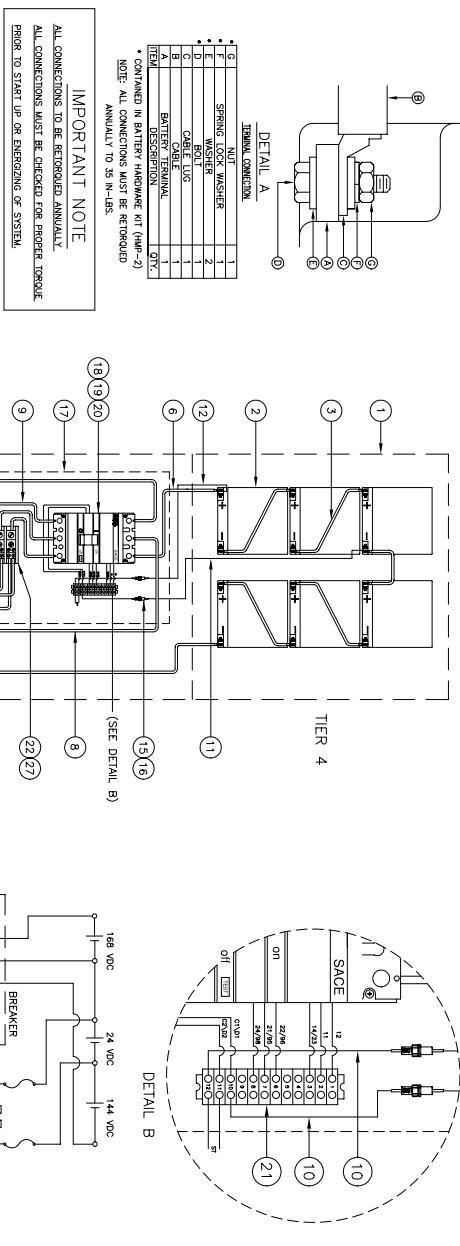
SYSTEM MODEL NO.: 1PWI-28TC25L-336-M00-S24-A/S-UL  
 SYSTEM RATING: 17.58 KW FOR 6 MINUTES TO 1.7 VPC.  
 RECOMMENDED SYSTEM FLOAT VOLTAGE: 378 MIN. 386.4 MAX.  
 SYSTEM CUTOFF VOLTAGE: 285.6  
 FULL LOAD CURRENT: 31.33 ADC  
 FULL LOAD CURRENT PER SERIES CIRCUIT: 31.33 ADC  
 OPEN CIRCUIT VOLTAGE: 347.2 - 361.2 VDC  
 SHUNT TRIP 24 V

## INSTALLATION AND MAINTENANCE

### CAUTION: REFER TO INSTALLATION INSTRUCTIONS (IIS-1) PRIOR TO INSTALLING CABINET.

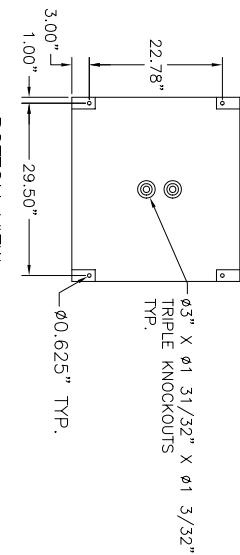
- ALL RECOMMENDED CUSTOMER'S CABLE, GAUGES ARE BASED ON TABLE 310-16 OF N.E.C. USING 75 C CABLE.
- INTERNAL BREAKER IS FOR OVERCURRENT PROTECTION ONLY.
- INITIAL CONNECTION TORQUE VALUES 50 IN-LB BREAKER
- USE INSULATED TOOLS FOR CABINET INSTALLATION.
- DO NOT ALLOW TOOLS OR CABLES TO REST ON BATTERIES.
- TERMINATIONS FOR CUSTOMER'S CABLE ARE RATED FOR 75 C. AMPACITIES OF CUSTOMER'S CABLE MUST NOT CAUSE THIS RATING TO BE EXCEEDED.

IMPORTANT NOTES  
 \*\* THE CUSTOMER AND/OR CONTRACTOR SHALL BE RESPONSIBLE FOR INSTALLING THIS EQUIPMENT IN ACCORDANCE WITH ALL APPLICABLE CODES AND REGULATIONS  
 \*\* IN HANDLING KEEP UPRIGHT WITHIN +/- 15 DEGREES.



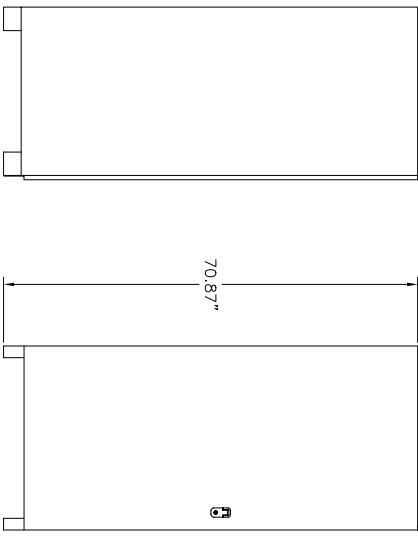
ELECTRICAL DIAGRAM

\*\*\* PLACE CORNER PROTECTOR BETWEEN  
 BATTERIES FOR VENTILATION PURPOSES.



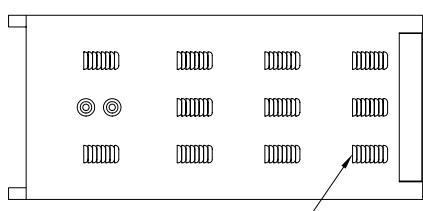
FRONT VIEW

TOP VIEW



SIDE VIEW

FRONT VIEW



REAR VIEW

ITEM	DESCRIPTION	QTY.	NOTE
1	CABINET	1	PWI-0000
2	BATTERY	2	(1) PWI CABINET (336 V) WITH (28) 12 V. BATTERIES & BREAKER
3	CABLE	3	NOT USED UNLESS NOTIFIED
4	CABLE	4	NOT USED UNLESS NOTIFIED
5	CABLE	5	NOT USED UNLESS NOTIFIED

ITEM	DESCRIPTION	QTY.	NOTE
1	SPRING LOCK WASHER	1	CONTAINED IN BATTERY HARDWARE KIT (HWP-2)
2	WASHER	2	ANNUALLY TO 35 IN-LBS.
3	BUFLER	1	ANNUALLY TO 35 IN-LBS.
4	CABLE TIE	1	DO NOT ALLOW TOOLS OR CABLES TO REST ON BATTERIES.
5	BATTERY TERMINAL	1	TERMINATIONS FOR CUSTOMER'S CABLE ARE RATED FOR 75 C.

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ITEM	DESCRIPTION	QTY.	NOTE

## SYSTEM SPECIFICATIONS

SYSTEM MODEL NO.: 1PWI-281C50S-336-M150-S24-A/S-UL  
 SYSTEM RATING: 26.37 AMPERES FOR 14 MINUTES TO 1.70 VPC.  
 RECOMMENDED SYSTEM FLOAT VOLTAGE: 378 MIN. - 386.4 MAX.  
 SYSTEM CUTOFF VOLTAGE: 265 VOLTS  
 FULL LOAD CURRENT: 92.33 ADC  
 FULL LOAD CURRENT PER SERIES CIRCUIT: 92.33 ADC  
 OPEN CIRCUIT VOLTAGE: 347.2 - 361.2 VDC  
 SHUNT TRIP 24 V

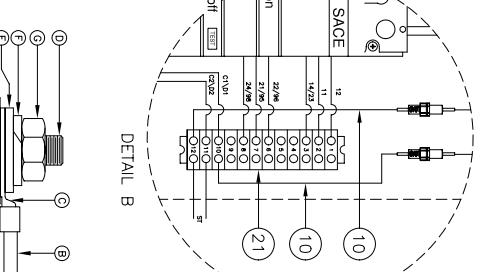
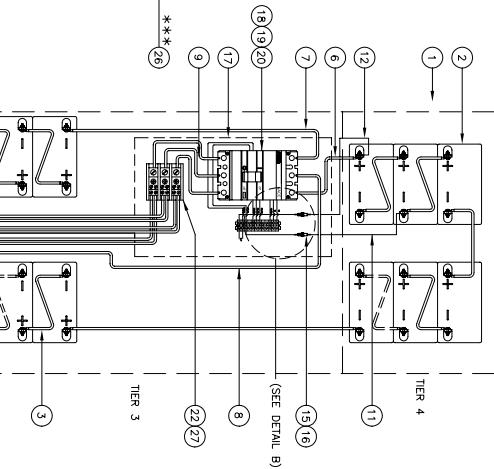
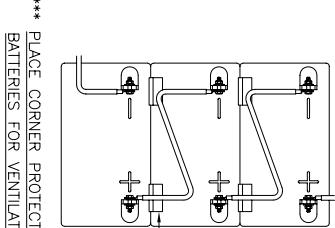
## INSTALLATION AND MAINTENANCE

### CAUTION: REFER TO INSTALLATION INSTRUCTIONS (IIS-1) PRIOR TO INSTALLING CABINET.

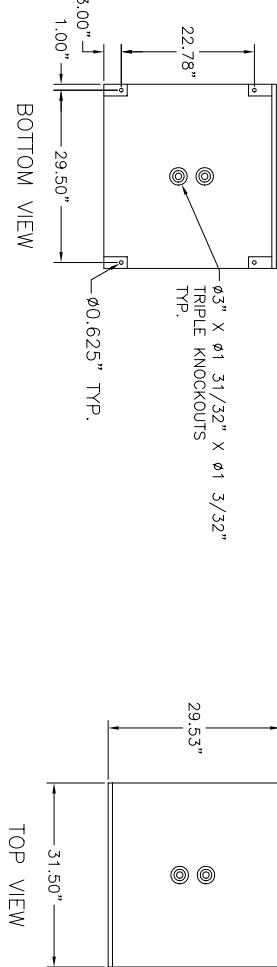
- ALL RECOMMENDED CUSTOMER'S CABLE GAUGES ARE BASED ON TABLE 310-16 OF N.E.C. USING 75°C CABLE.
- INTERNAL BREAKER IS FOR OVERCURRENT PROTECTION ONLY.
- INITIAL CONNECTION TORQUE VALUES 120 IN-LB BREAKER
- USE INSULATED TOOLS FOR CABINET INSTALLATION.
- DO NOT ALLOW TOOLS OR CABLES TO REST ON BATTERIES.
- AMPACITIES OF CUSTOMER'S CABLE ARE RATED FOR 75°C. RAMPACITIES OF CUSTOMER'S CABLE MUST NOT CAUSE THIS RATING TO BE EXCEEDED.

IMPORTANT NOTES  
 \*\*\* THE CUSTOMER AND/OR CONTRACTOR SHALL BE RESPONSIBLE FOR INSTALLING THIS EQUIPMENT IN ACCORDANCE WITH ALL APPLICABLE CODES AND REGULATIONS

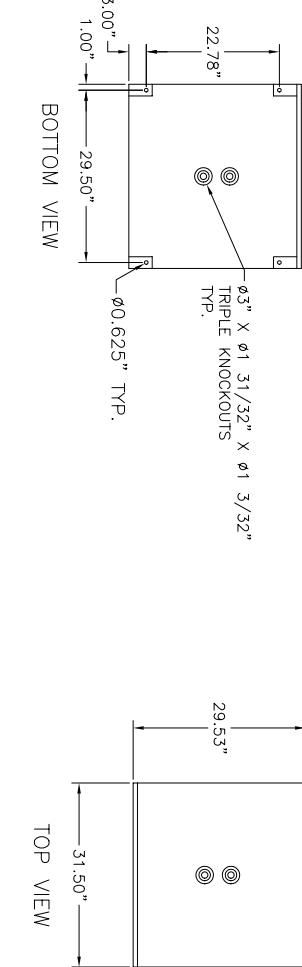
\*\*\* HANDLING: KEEP UPRIGHT WITHIN +/- 15 DEGREES.



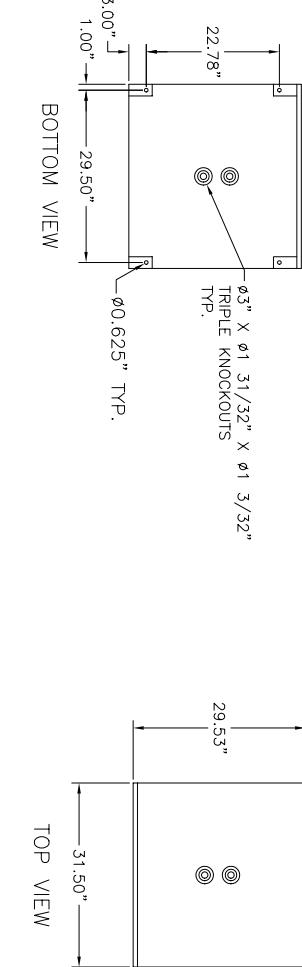
**IMPORTANT NOTE**  
 ALL CONNECTIONS TO BE RE-CHECKED ANNUALLY  
 ALL CONNECTIONS MUST BE CHECKED FOR PROPER TORQUE  
 PRIOR TO START UP OR ENERGIZING OF SYSTEM.



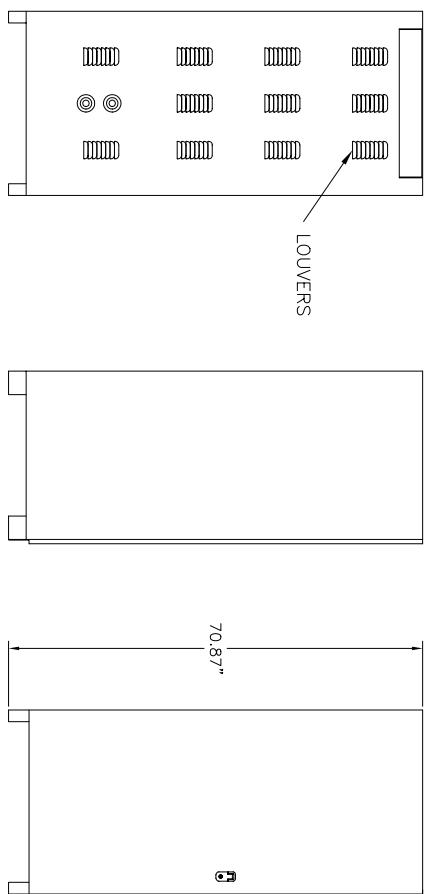
TOP VIEW



BOTTOM VIEW



WIRING DIAGRAM



FRONT VIEW

REAR VIEW

SIDE VIEW

FRONT VIEW

ELECTRICAL DIAGRAM



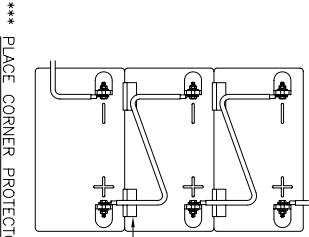
## SYSTEM SPECIFICATIONS

SYSTEM MODEL NO.: 1PWI-28TC100S-336-M225-S24-A/-S-UL  
 SYSTEM RATING: 52.75 KVA  
 RECOMMENDED SYSTEM FLOAT VOLTAGE: 378 MIN. - 386.4 MAX.  
 SYSTEM CUTOFF VOLTAGE: 255.6  
 FULL LOAD CURRENT: 184.67 ADC  
 FULL LOAD CURRENT PER SERIES CIRCUIT: 184.67 ADC  
 OPEN CIRCUIT VOLTAGE: 347.2 - 361.2 VDC  
 SHUNT TRIP 24 V

## INSTALLATION AND MAINTENANCE

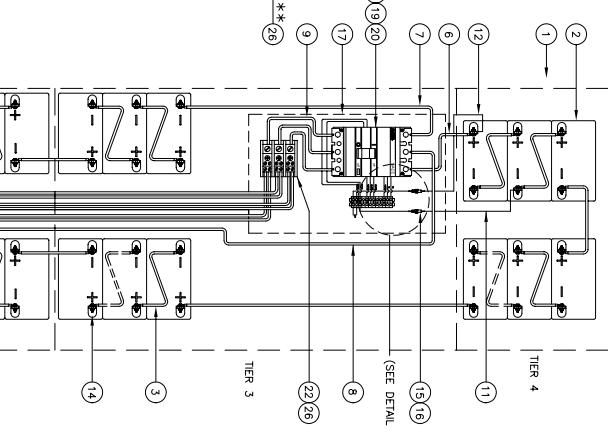
### CAUTION: REFER TO INSTALLATION INSTRUCTIONS (IIS-1) PRIOR TO INSTALLING CABINET.

- ALL RECOMMENDED CUSTOMER'S CABLE GAUGES ARE BASED ON TABLE 310-16 OF N.E.C. USING 75°C CABLE.
- INTERNAL BREAKER IS FOR OVERCURRENT PROTECTION ONLY.
- INITIAL CONNECTION TORQUE VALUES 120 IN-LB BREAKER
- USE INSULATED TOOLS FOR CABINET INSTALLATION.
- DO NOT ALLOW TOOLS OR CABLES TO REST ON BATTERIES.
- TERMINATIONS FOR CUSTOMER'S CABLE ARE RATED FOR 75°C. AMPACITIES OF CUSTOMER'S CABLE MUST NOT CAUSE THIS RATING TO BE EXCEEDED.



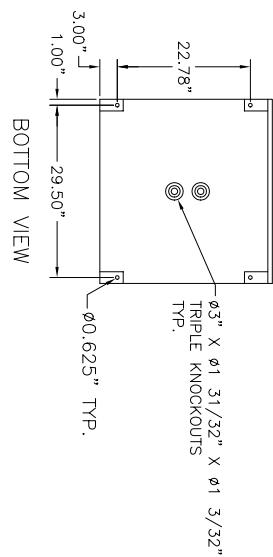
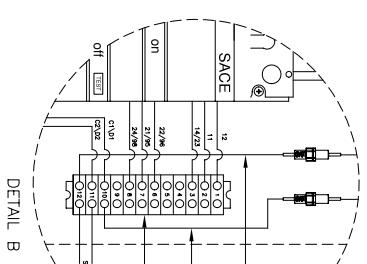
IMPORTANT NOTES  
 \*\*\* THE CUSTOMER AND/OR CONTRACTOR SHALL BE RESPONSIBLE FOR INSTALLING THIS EQUIPMENT IN ACCORDANCE WITH ALL APPLICABLE CODES AND REGULATIONS

\*\*\* HANDLING: KEEP UPRIGHT WITHIN +/- 15 DEGREES.



**IMPORTANT NOTE**  
 ALL CONNECTIONS TO BE RE-CHECKED ANNUALLY  
 ALL CONNECTIONS MUST BE CHECKED FOR PROPER TORQUE  
 PRIOR TO START UP OR ENERGIZING OF SYSTEM.

\* CONTAINED IN BATTERY HARDWARE KIT (HWP-15)  
 SEE BATTERY LABEL FOR TORQUE VALUES  
 FOR PRV/C BATTERY SUFFIX 'S'



BOTTOM VIEW

TOP VIEW

WIRING DIAGRAM

TIER 1

TIER 2

TIER 3

(SEE DETAIL B)

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(22)(26)

(18)(19)

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## **LIMITED FACTORY WARRANTY FOR THREE-PHASE POWERWARE PRODUCTS**

Subject to the conditions herein, *Invensys Powerware* (Powerware<sup>®</sup>) warrants solely, to the original end-user, the electronics (the "Unit"), and Powerware built battery cabinets, against defects in material and workmanship for the warranty period of 12 months, from the date of equipment start up, or 18 months from date of shipment, whichever occurs first. Should service be necessary, this warranty covers:

USA only: The Powerware 9315, 9330, 9335 three-phase UPS products are sold with a standard factory warranty (described below), start up, and extended labor service. All three-phase UPS installations will have an authorized *Invensys Powerware* Service Engineer or Agent perform startup or the factory warranty and extended labor service will be void. The included first year extended labor service provides for a complete 12 months of onsite labor for your UPS purchase.

Worldwide: All parts requiring replacement for the Factory Warranty period.

If, in the opinion of *Invensys Powerware*, the Unit fails to meet published specifications and the defect is within the terms of this warranty, the Unit will be repaired or replaced at the option of *Invensys Powerware* with no charge for replacement parts. Labor required, to make upgrades, repairs or replacement installation, is not included under the terms of this Limited Warranty, except for labor and travel costs required during the first 90 days of this warranty (USA only), provided that startup of the unit onsite, has been performed by *Invensys Powerware* or its agent. Equipment sold, but not manufactured by *Invensys Powerware*, and only the manufacturer of such equipment shall warrant this equipment and is not included as part of this warranty agreement. Equipment repaired or replaced pursuant to this warranty will be warranted for the remaining portion of the original warranty subject to all the terms thereof.

This warranty is not valid unless an authorized *Invensys Powerware* Service Engineer or Agent performs startup and commissioning. This warranty does not apply to any Unit that has been subject to neglect, accident, abuse, misuse, misapplication, incorrect installation, or that has been subject to repair or alteration, not authorized in writing by *Invensys Powerware* personnel or performed by an authorized *Invensys Powerware* Service Engineer or Agent. Purchaser shall be invoiced for, and shall pay for, all services not expressly provided for by the terms hereof, including, without limitation, site calls involving an inspection that determines no corrective maintenance is required. **THIS WARRANTY IS THE PURCHASER'S (USER'S) SOLE REMEDY AND IS EXPRESSLY IN LIEU OF, AND THERE ARE NOT OTHER, EXPRESSED OR IMPLIED GUARANTEES OR WARRANTIES (INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR ANY PURPOSE, WHICH ARE EXPRESSLY DISCLAIMED).** In no case will *Invensys Powerware*'s liability under this Warranty exceed the replacement value of the Unit warranted.

*Invensys Powerware*'s obligation, under said warranty, is expressly conditioned upon receipt by *Invensys Powerware* of all payments due it (including interest charges, if any). During such time as *Invensys Powerware* has not received payment of any amount due it, in accordance with the Contract terms under which the equipment is sold, *Invensys Powerware* shall have no obligation, under said warranty; also during this time, the period of said warranty shall continue to run and the expiration of said warranty shall not be extended upon payment of the overdue amount. These limitations, to said warranty, apply even in the event that the equipment is sold initially by *Invensys Powerware* for resale to an ultimate end-user.

In no event shall *Invensys Powerware* be liable for any indirect, incidental special or consequential damages of any kind or type whatsoever, or based on any claim or cause of action, however denominated. *Invensys Powerware* shall not be responsible for failure to provide service or parts due to causes beyond *Invensys Powerware*'s reasonable control. This limited warranty applies only to the original end user of the unit.

This factory warranty will not be in effect if the End-User does not properly store the equipment, including the "trickle charge" of batteries no later than the date indicated on the packaging, before installation and does not cover shipping damages if FOB Factory. Cost for replacement equipment, installation, material freight charges travel expenses and labor of *Invensys Powerware* representatives will be borne by the Purchaser (user). Any advice furnished the Purchaser before or after delivery in regard to use or application of Powerware equipment is furnished without charge and on the basis that it represents *Invensys Powerware*'s best judgment under the circumstances. The use of any such advice by the Purchaser is solely and entirely at its own risk. Any other agreements, such as Service contracts or Sales Concessions are not means to annul this Factory Warranty.

For comment or questions, about this Limited Factory Warranty, write to the Customer Quality Representative, 3301 Spring Forest Road, Raleigh, NC 27601, or call (919) 872---3020

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